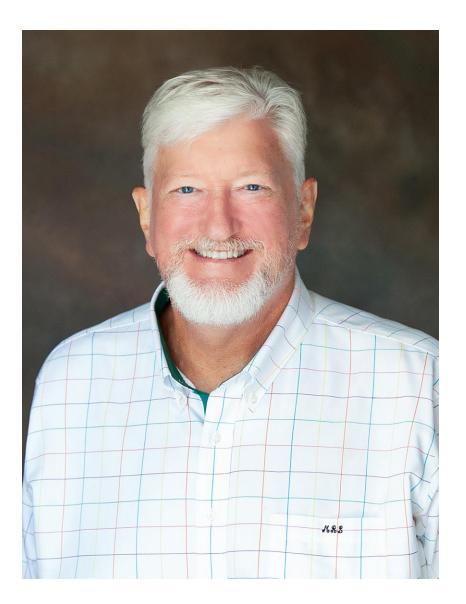


### Rural Health Clinic Billing – 101 Healthcare Business Specialists Terrace Ballroom April 11, 2023









### **CONTACT INFORMATION**

Mark Lynn, CPA (Inactive), CRHCP RHC Consultant Healthcare Business Specialists 502 Shadow Parkway, Suite 214 Chattanooga, Tennessee 37421 Phone: (423) 243-6185 <u>marklynnrhc@gmail.com</u> <u>www.ruralhealthclinic.com</u>



- To introduce new RHCs to organizations that provide guidance to RHCs.
- To direct RHCs to online resources regarding billing.
- To discuss common billing issues in that RHC will encounter.

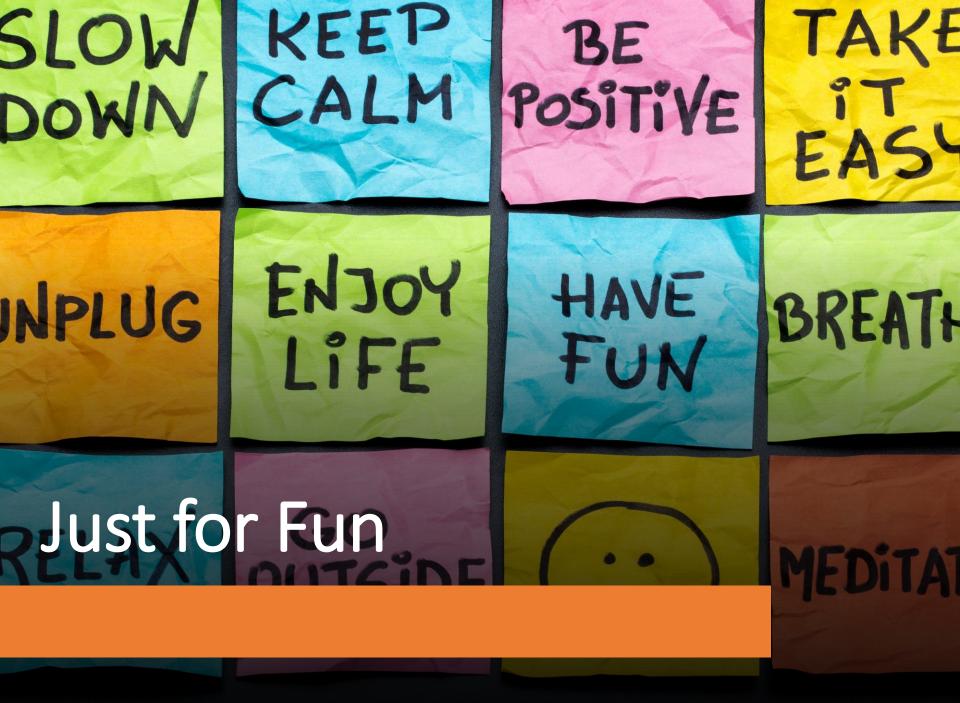
- 1. Just for Fun
- 2. Executive Summaries

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- 3. Organizational Resources
- 4. CMS Billing Resources
- 5. Pre-Test with Billing

### Questions



# 1. Which State has the most RHCs?

A. California**B. Kentucky**C. Missouri

D. Texas





2. Who was only 2<sup>nd</sup> person ever to score a perfect score on the CRHCP Exam?

- A. Amanda Dennison, Blue and Co.
- B. Cammie Jones, Commonwealth Health Management
- C. Marcus Pigman, Kentucky Office of Rural Health
- D. Sammie Asher, Kentucky Primary Care Association
- E. Mark Lynn, Healthcare Business Specialists

# EXECUTIVE SUMMARY

RHC, Provider Enrollment, and Billing

### **Executive Summary**

- 1. Rural Health Clinics are paid as an institution using a Part A methodology for payment even though it is funded through Medicare Part B and the patients receive all the benefits as prescribed by Part B.
- 2. RHC status affects Original Medicare and on occasion Advantage/Replacement plans and Medicaid. It in general does not affect on commercial payors (it may create crossover/secondary payor issues).

## **Executive Summary (2)**

- 1. Rural Health Clinics may be Independent or provider-based. Provider-based are typically owned by hospitals.
- 2. Provider-based RHCs may be "grandfathered" and not subject to National Statutory Limits. They are subject to a cost cap based upon their historic cost per visit.



### Provider Enrollment as an RHC

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CAQH is an alliance of health plans, providers and related organizations working together to make the business of healthcare simple, secure and efficient.

**View Solutions** 

About CAQH

Provider Enrollment and Credentialing

- **Provider Enrollment** (or Payor Enrollment) refers to the process of applying to health insurance networks for inclusion in their provider panels.
- **Credentialing** is the process of assessing the academic qualifications and clinical practice history of a healthcare provider.
- The Council for Affordable Quality Healthcare<sup>®</sup> (CAQH) can help you bring these two processes together: <u>https://www.caqh.org/</u>

### **Executive Summary Provider Enrollment**

- 1. Medicare enrollment as an institution is achieved by completing an 855A with a Group (Type 2 NPI number). Each RHC must have a different NPI number.
- 2. RHC status does not generally require additional enrollment with commercial payors. For Medicaid, you must enroll as an RHC. See (https://medicaidsystems.ky.gov/Partner portal/home.aspx)
- 3. If you already have a group NPI number that you are enrolling as an RHC you will need to add the Taxonomy code 261QR1300X by accessing https://nppes.cms.hhs.gov.
- 4. Independent RHCs should complete an 855R to reassign benefits for services billed on the 1500; but not on the UB-04.

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# Executive Summary RHC Billing

- 1. RHC Medicare billing rules only apply to Medicare RHC billing. Bill commercial insurance as you normally do.
- 2. RHC services are billed on the UB-04 format. Medicare non-RHC services are billed on the 1500 for independent RHCs and using the outpatient NPI number for provider-based RHCs. This is called split billing. The RHC All-Inclusive rate is not All-inclusive as labs, technical components, CCM, some telehealth, and hospital visits are not included in the rate.

# Executive Summary (2) RHC Billing

- RHCs pay NPs/PAs/CNMs at the same rate as physicians. (no 15% reduction) No incident to billing required and physicians are not required to be onsite.
- 2. Incident to services can be billed incident to a NP/PA/CNM if RHC policy allows per Section 120, Chapter 13 of the RHC manual.
- 3. Commercial Insurance will have their own incident to billing guidelines for NPs/PAs/CNMs. The best practice is to bill all such services using the individual NPI number that is enrolled with the commercial insurance company.
- 4. RHC rules require a provider (Physician, NP, PA, CNM) to be onsite before a patient may be roomed and services provided.
- 5. RHCs are not subject to the 3-day payment window provisions regarding the service to be bundled with the inpatient visit.

# Medicare & You

- Rural health clinic services Rural health clinics provide many outpatient primary care and preventive health services in rural and underserved areas.
   Generally, you pay 20% of the charges. The Part B deductible applies. You pay nothing for most preventive services.
- <u>https://www.medicare.gov</u> /publications/10050-<u>Medicare-and-You.pdf</u>



Medicare<br/>& You& YouThe official U.S. government<br/>Medicare handbook2023



# RHC Organizations Resources for Billing Information

Where to look and where to find help

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### Where to Find Help

Name	Abbreviation	Туре	Website
National Association of Rural Health Clinics	NARHC	Membership Organization	https://www.narhc.org/narhc/Default.asp
National Rural Health Association	NRHA	Membership Organization	https://www.ruralhealth.us/
Rural Health Association of Tennessee	RHAT	Membership Organization	https://www.tnruralhealth.org/
ArchProCoding	ARCH	Membership Organization	https://www.archprocoding.com/
Rural Health Information Hub	RHI HUB	Website	https://www.ruralhealthinfo.org/
National Rural Health Resource Center	NRC	Website	https://www.ruralcenter.org/
RHC Information Exchange	RHCIE	Facebook Group	https://www.facebook.com/groups/150341463 3296362
RHC Billing Resources from HBS	HBS	Website	http://www.ruralhealthclinic.com/rhc-billing

### **National Association of RHCs**



**The NARHC Mission Statement** 

"To educate and advocate for Rural Health Clinics, enhancing their ability to deliver cost-effective, quality health care to patients in rural, underserved communities."



Join Our Email List and Stay Informed!

Want to stay informed about the changes affecting RHCs as they happen? Then you need to be signed up to receive emails from NARHC's Washington, D.C. office, so we can provide you all the news on



#### Newsletters

The NARHC Newsletters are published quarterly to 5500 people. It contains breaking RHC News, Legislative Updates, Stories from Member Consultants, Educational Opportunities, Conference



https://www.narhc.org/narhc/Default.asp

#### NARHC 2023 Fall Institute

Event Date: 10/2/2023 - 10/4/2023

Event Overview Exhibitor Fees Agenda

Cancellation Policy Hotel & Travel

### **NARHC 2023 FALL INSTITUTE**



The NARHC 2023 Fall Institute will be held at the Hilton Orlando Lake Buena Vista Walt Disney World Resort, connected by skybridge to the incredible <u>Disney Springs</u>!

Dates: October 2-4, 2023 (M-W)

Paying by check? Download your Registration Form! AVAILABLE APRIL 2023

Looking to attend an RHC focused conference this year?

NARHC has you covered!

#### Who Should Attend?

NARHC Institutes are put on by the only national association dedicated strictly to Rural Health Clinics (RHCs). A wide range of rural health professionals will be in attendance including CEOs, CFOs, Physicians, PAs, NPs, Clinic Managers, Billers & Coders.

#### **Need Continuing Education Credits?**

Earn Continuing Education Credits: CME from AAFP\* (for MDs, PAs, NPs) and CEUs from AAPC\* (for coders), and CRHCP CEUs for those who obtained their certification in an odd year. \*Average continuing education credits range from 14-16

https://www.narhc.org/assnfe/ ev.asp?ID=466

# NARHC Fall Institute – October 2-4, 2023



### Introduction to RHCs

Event Overview Registration

### **Introduction to RHCs**

The National Association of Rural Health Clinics is proud to announce the launch of a new orientation tool that will offer new employees of Rural Health Clinics the opportunity to learn the fundamentals of running an RHC as well as a brief history of the RHC program and how NARHC was formed.

This online course consists of 4 short modules created by Shannon Chambers, Director of Provider Solutions at the South Carolina Office of Rural Health, Teresa Treiber, Manager RHC Team for Spectrum Health Corporate in Michigan, and NARHC staff. The modules cover the basics of what it means to be a Rural Health Clinic and explores how RHCs differ from other types of clinician offices. This is a self-paced course consisting of approximately 1 hour of video content.

- Cost: NARHC Member FREE! We do ask that each individual person creates an account and registers for the course. Non-Member \$50
  Not a current member? <u>Click Here</u> for a list of member benefits and to download a membership application. Unsure if you're a member? Call us and we'll be happy to check your status for
  you 866-306-1961.
- . Educational Learning Format: On-Line. It is recommended that you use Chrome as your browser for all NARHC courses.
- Length: Approximately 60 minutes
- Content: Those going through this orientation tool will learn about the history of the RHC program and how the National Association of Rural Health Clinics
  came to be. In addition, they will be educated with a high-level overview of managing an RHC vs a Non-RHC, RHC basics, best practices for RHC managers and
  understanding the value of being a Rural Health Clinic.
- Pre-requisites: None
- . Who should take this course? New employees and individuals that are new to rural health clinics

For a more thorough and in depth look at how to manage an RHC please consider taking our Certified Rural Health Clinic Professional Course (CRHCP). You can find more information on the CRHCP course Here.

https://w ww.narhc .org/assn fe/ev.asp ?ID=394



### **TECHNICAL ASSISTANCE WEBINARS**

### https://www.narhc.org/n arhc/TA\_Webinars1.asp

### 2021 RHC Billing & Coding Update Tuesday, March 9, 2021

- Webinar Recording
- Webinar Transcript (PDF)
- Slide Presentation (PDF)
- <u>AMA Code & Guideline</u> <u>Changes (PDF)</u>

### **Become a CRHCP**

### **CRHCP Course: Fall 2023 Session**

Event Date: 8/15/2023 - 12/20/2023

**Event Overview** 

### Certified Rural Health Clinic Professional (CRHCP) Course



NARHC is offering Directors, Clinic Administrators & other RHC leaders a unique full-spectrum course designed to teach you how to operate a successful Rural Health Clinic. Upon course completion & attainment of an 80% or higher exam score, you will earn a CRHCP designation.

Enrollment\*: Online with credit card -Registration online will open August 15, 2023
 If you are paying via check or need to request an invoice please fill out this form HERE

As soon as your payment has been processed, you will receive an email notification with further instructions to access the course. \*Course access given upon successful course registration/payment

- Cost: NARHC Member \$450/learner, Non-Member \$600/learner
   Interested in a Scholarship? Check with your State Office of Rural Health to see if they participate!
- Course Format: The course content is all online with an online proctored final exam. The final exam test window will be October 16-20, 2023.
- Length of Course: Approximately 15-20 hours. Most people require 4-6 weeks to complete.
- Content: The CRHCP Course consists of 4 modules: Admin & Finance, Billing & Coding, Regulatory Compliance & Quality, and Federal Updates with short pre-tests throughout the first 3 modules. To view the Learning Objectives, <u>Click Here</u>.
- Pre-requisites: None.

### https://www.narhc.org/assnfe/ev.asp?ID=474

Join NARHC DC Staff for Virtual Office Hours!

NARHC DC Staff continues host RHC Office Hours at 1 pm ET every other Wednesday via Zoom. We encourage anyone with RHC questions to join us!

We hope that this form of technical assistance will increase the dialogue between NARHC staff and the RHC community. Questions regarding HRSA COVID-19 programs, RHC policy, Medicare, RHC certification, and more are all acceptable!

Stop by the <u>Zoom room</u> anytime between 1 and 2 PM ET, and as always don't hesitate to contact us if you need assistance outside of this time.

The schedule for 2023 is as follows:

Wednesday, April 19 Wednesday, May 3 Wednesday, May 17 Wednesday, May 31 Wednesday, June 14 Wednesday, June 28 Wednesday, July 12 Wednesday, July 26

### Join NARHC DC Staff for Virtual Office Hours!

• No registration is required, and RHCs can join using the below link or call-in information.

Zoom Webinar Information:
 <a href="https://us06web.zoom.us/s/81747173194">https://us06web.zoom.us/s/81747173194</a>

### **Audio Conference Details:**

Attendees without computer access or computer audio can use the dial-in information below:

- Dial-in Toll-Free #: +1 301-715-8592 PIN: 817 4717 3194#
- Meeting ID: 817 4717 319
- We hope to see you there!

### **National Rural Health Association**



News

ABOUT NRHA EVENTS MEMBERSHIP ADVOCACY PROGRAMS PUBLICATIONS

NRHA's Rural Vaccine **Confidence** Initiative

Customizable communications resources specific for rural networks Awarded \$1 million by CDC, HRSA for further development, s Award nominations now open individual, program or organization so they may be honored nationally for

### Strength in numbers

Grow the rural health workforce rural health care professionals or broadcast to over 300 health care

#### Events

Rural Health Policy Institute Feb 7-9, 2023 Washington, D.C.

Health Equity Conference May 15-16, 2023 San Diego, Calif.

Annual Rural Health Conference Rural Hospital Innovation Summit May 16-19, 2023 San Diego, Calif.

Rural Medical Education Conference May 16, 2023 San Diego, Calif.

Rural Health Clinic Conference Critical Access Hospital Sep 26-27, 2023 Kansas City, Mo.

May 16-19, 2023 San Diego, Calif. SRHA Leadership Conference Jul 11-12, 2023 TBD

Conference Sep 27-29, 2023 Kansas City, Mo.

#### MORE EVENTS >



https://www.ruralhealth.us/

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### **Kentucky Primary Care Association**

		JOIN > DONATE > CONTACT					
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KENTUCKY PRIMARY CARE ASSOCIATION						Forgot	Your Password
ABOUT US 👻	MEMBERSHIP 🔻	RESOURCES 👻	ONLINE COMMUNITY	2023 CONFERENCE 🔻		Search	Q

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#### About Us

The Kentucky Primary Care Association was founded in 1976 as a not-for-profit 501(c)(3) corporation of community health centers, rural health clinics, primary care centers, and all other organizations and individuals concerned about access to health care services for the state's underserved rural and urban populations.

KPCA is charged with promoting the mutual interests of our members, with a mission to promote access to comprehensive, community-oriented primary health care services for the underserved.

Association members are providers of primary care – first contact, broadly trained physicians, physician assistants, nurse practitioners, behavioral health providers, dental providers, pharmacists, and other professionals delivering whole-person health care.

We support the development of primary care services throughout the Commonwealth by working with federal, state, and local legislators, regulatory agencies, health policy organizations, foundations, and payers to build a stronger primary care system in Kentucky.

#### KPCA was established to:

- Develop a unified coalition of primary care providers.
- Stimulate and support development of primary health care services.
- Serve the needs of our members.



### https://www.kpca.net/about%20us

### **Kentucky Office of Rural Health**



**Center of Excellence in Rural Health** 

About  $\checkmark$  Programs  $\checkmark$  Education  $\checkmark$  Research  $\checkmark$  Outreach and Engagement  $\checkmark$  Our People Alumni

Center of Excellence in Rural Health / Programs / Kentucky Office of Rural Health

### **Kentucky Office of Rural Health**

The Kentucky Office of Rural Health (KORH), established in 1991, is a federal-state partnership authorized by federal legislation. The UK Center of Excellence in Rural Health serves as the federally-designated Kentucky Office of Rural Health. The mission of the KORH is to support the health and well-being of Kentuckians by promoting access to rural health services. The program provides a framework for linking small rural communities with local, state and federal resources while working toward long-term solutions to rural health issues. The KORH assists clinicians, administrators and consumers in finding ways to improve communications, finances and access to quality health care while ensuring that funding agencies and policymakers are made aware of the needs of rural communities.



#### In This Section

- > Kentucky Office of Rural Health
  - About the Office
  - Conferences, Workshops and Webinars
  - Programs
  - Partners
  - Resources
  - Contact
  - The Bridge

### Center of Excellence in Rural Health

**W** Center of Excellence in Rural Health 750 Morton Blvd Hazard, KY 41701 Phone: (606) 439-3557 Toll Free: 1-855-859-2374

### https://medicine.uky.edu/centers/ruralh ealth/kentucky-office-rural-health

# Kentucky RHC Summit – July 27/28 2023

This year the event will be held at the Knicely Conference Center on the Western Kentucky University campus in Bowling Green, KY.

> Marcus Pigman, MHA, CRHCP Rural Project Manager Kentucky Office of Rural Health U.K. Center of Excellence in Rural Health 750 Morton Blvd. Hazard, Kentucky 41701 Phone: 606-439-3557 Ext. 83583



<u>Become a</u> <u>RH-CBS</u> <u>https://ww</u> w.archproc oding.com/

#### our site... SEARCH

#### **Rural Health Documentation, Coding & Billing Bootcamp**

- Become a Rural Health Coding & Billing Specialist (RH-CBS). (Optional Certification Exam Included in tuition)
- Choose from a live two day bootcamp or Online Self-Study (Work at your own Pace)

#### Choose Live or Online Self-Study Below

#### ONLINE SELF-STUDY

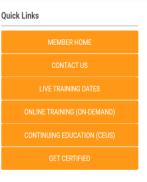
#### LIVE TRAINING EVENTS

This training focuses on clinical documentation, coding, & billing for Rural Health Clinics (RHCs) and allows attendees to choose from a live 2 day bootcamp or online self-study (Work at your own pace)

Though this class is designed to help facility managers and revenue cycle staff to pass the optional certification exam to become a Rural Health - Coding & Billing Specialist (RH-CBS). We urge clinical personnel (MD, DO, NP, PA, RN) to attend as well since clinical documentation is key to everything. BUILD A SHARED FOUNDATION OF KNOWLEDGE

#### Who Needs Training on RHC documentation, coding, billing, and quality reporting?

- Do you providers, managers, and coding/billing/quality staff have a shared foundation of knowledge?
- . Do your clinical providers know the documentation rules related to capturing the



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### **Rural Health** Information Hub

 https://www. ruralhealthinfo. org/topics/rural -health-clinics

**Rural Data** Tools for Online Topics & Case Studies & States -Conversations -Visualizations -Library -Success -Your First Stop for Rural Health Information Get Rural Updates & Alerts **Find Rural Data** 

Rural Health Information Hub

The Rural Data Explorer and

Learn how to locate and use data in the Finding Statistics and Data Related to Rural Health topic guide.



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proposals in the Applying for Grants topic guide.

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newsletter:

also available

email

#### What Works in Rural





Chart Gallery provide access to a wide range of data on rural health issues.

#### Am I Rural?



Use the Am I Rural? Tool to find out if a location is considered rural based on various definitions of rural, including definitions that are used as eligibility criteria for federal programs.

#### Key Rural Health Issues



#### Exploring Rural Health Podcast

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Check out our latest podcast episode. Health Equity in Rural America, Part 2: The Two Georgias Initiative. New episodes are released the first Tuesday of each month.



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#### The RURAL MONITOR

Facing Unique Challenges, Rural Communities Find Unique Solutions to Protect Against Wildfire Smoke Exposure Across the rural West, an awareness of the health impacts of poor air quality - and how to minimize those impacts - is growing.



#### News Headlines

- Barrasso Leads Bill to Modernize Rural Health Care Office of Senator John Barrasso
- Native Americans Left Out of 'Deaths of Despair' Research NPR

More News »

#### New in the Online Library

Community Sociodemographics and Rural Hospital Survival Analysis Source: Center for Economic Analysis of Rural Health

 Care Coordination and Community Partnerships for Cancer Care in Critical Access Hospitals Source: Flex Monitoring Team

Online Library »

### National Rural Health Resource Center



<u>https://www.ruralcenter.org/</u>

Rural Health Clinics Information Exchange Facebook Group



### The Facebook Group has 4,200 members.

Conferences, Seminars, and Webinar announcements.

Updates of RHC information.

You can ask questions to the group.

https://www.facebook.com/group s/1503414633296362

### **RHC Billing Resources from HBS**

2 SHADOW PARKWAY, CHATTANOOGA, TN, 37421

(833) 787-2542



HOME ABOUT SERVICES RESOURCES WEBINARS CALENDAR CONTACT



#### **RHC MEDICARE BILLING RESOURCES**

Healthcare Business Specialists, LLC is pleased to provide you with these billing resources to help your rural health clinic bill Medicare for your services. Billing RHC services requires the ability to create a UB-o4 in an electronic format (837). Many RHC a need access to Direct Data Entry (DDE) to verify coverage or adjust claims and Ability is a service that many of our RHC clients recommend.

2/7/2022 Palmetto Billing Guide for RHCs

**BILLING & CODING RESOURCES DURING COVID-19** 

3/26/2020 Special coding advice during COVID-19 public health emergency by: AMA Coding

3/23/2020 Coverage and Payment Related to COVID-19 Medicare by: CMS Fact Sheet

3/22/2020 2019-Novel Coronavirus (COVID-19) Medicare Provider Enrollment Relief Frequently Asked Questions (FAQs) by: CMS FAQ

3/18/2020 COVID-19 Frequently Asked Questions (FAQs) for State Medicaid and Children's Health Insurance Program (CHIP) Agencies by: Medicaid FAQ

Healthcare Business Specialists conducted a series of RHC billing webinars in January, 2020. The following links will take you to the recordings of the webinars

- · Recording of the Beginning RHC Billing Session 1 on January 21, 2020
- · Recording of the RHC Billing Session 2 on January 22, 2020
- · Recording of the RHC Billing Session 3 on January 23, 2020
- · Recording of the RHC Billing Session 4 on January 28, 2020

We have provided the Slide Presentations for each of the webinars in the following links.

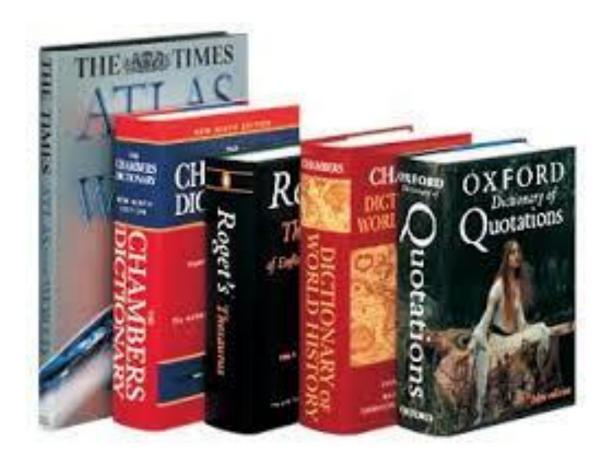
- · Slide Presentation for Session 1 on January 21, 2020 (PDF)
- Slide Presentation for Session 2 on January 22, 2020 (PDF)
- · Slide Presentation for Session 3 on January 23, 2020 (PDF)
- · Slide Presentation for Session 4 on January 28, 2020 (PDF)
- · Medicare Secondary Fact Sheet from CMS

### http://www.ruralhealthclinic.com/rhc-billing

# **Recordings of Previous Billing Webinars**

Description	Date	Presenter	Recording	Presentation	
RHC Billing 101 – Building Blocks	2/7/2022	Mark Lynn – Healthcare Business Specialists	Recording of the webinar	<u>Powerpoint</u> <u>Presentation for the</u> <u>webinar (PDF)</u>	
RHC Billing 201 – The Basics of Medicare billing for independent and provider-based RHCs	2/22/2022	Amanda Dennison – Blue & Co.	Recording of the webinar	RHC Billing 201 Slide Presentation from Amanda Dennison from Blue & Co.	
RHC Billing 301 – Completion of the UB- 04 Form, Form Locator Values,	2/25/2022	Douglas Swords – Azalea Health	Recording of the webinar	Slide Presentation by Douglas Swords of Azalea Health	
RHC Billing 401 – Advanced Subjects - Preventive Services, Mental Health Services, Billing Examples, Telehealth, Covid,	3/1/2022	Charles James, Jr. – North American	Recording of the webinar	Advanced Billing Presentation by Charles James of North American HMS (PDF)	

### CMS Billing Reference Materials



### CMS RHC Billing Guidance

Name	Source	Description	Website
RHC Fact Sheet	CMS Updated January 2022	Brief Introduction to the RHC Program (11-page PDF)	https://www.cms.gov/Outreach-and- Education/Medicare-Learning-Network- MLN/MLNProducts/downloads/RuralHlthClinfctsh t.pdf
Medicare Claims Processing Manual, Chapter 9	CMS Updated January, 202	Provides guidance on how to complete each field of the UB-04 (41-page PDF)	https://www.cms.gov/regulations-and- guidance/guidance/manuals/downloads/clm104c 09.pdf
Medicare Benefit Policy Manual, Chapter 13	CMS Updated April 26, 2021	Outlines covered services, visits, payment policies, etc. (57-page PDF)	https://www.cms.gov/Regulations-and- Guidance/Guidance/Manuals/downloads/bp102c 13.pdf
Medicare Benefit Policy Manual, Chapter 13 (2023 Updates only)	CMS Updated January 26, 2023	Updates Chapter 13 with new payment policies (31-page PDF)	<u>https://www.cms.gov/files/document/r11803BP.</u> pdf#page=6
CMS Rural Health Clinics Center	CMS Updated 11/7/2022	Website with updated RHC Information	https://www.ruralhealthinfo.org/



KNOWLEDGE · RESOURCES · TRAINING

### **Rural Health Clinic**



# What is a rural health clinic?

### **RHC Fact Sheet**

https://www.cms.gov/Ou treach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/d ownloads/RuralHlthCl infctsht.pdf

Last Update: January 2022



### How to prepare RHC (UB-04) claims in Medicare Claims Processing Manual, Chapter 9

Medicare Claims Processing Manual Chapter 9 - Rural Health Clinics/ Federally Qualified Health Centers

> Table of Contents (Rev. 11200, 01-12-22)

#### **Transmittals for Chapter 9**

- 10 Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) General Information 10.1 - RHC General Information
  - 10.2 FQHC General Information
- 20 RHC and FQHC All-Inclusive Rate (AIR) Payment System
  - 20.1 Per Visit Payment and Exceptions under the AIR
  - 20.2 Payment Limit under the AIR
- 30 FQHC Prospective Payment System (PPS) Payment System
  - 30.1 Per-Diem Payment and Exceptions under the PPS
  - 30.2 Adjustments under the PPS
- 40 Deductible and Coinsurance
  - 40.1 Part B Deductible
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- 50 General Requirements for RHC and FQHC Claims
- 60 Billing and Payment Requirements for RHCs and FQHCs
  - 60.1 Billing Guidelines for RHC and FQHC Claims under the AIR System
  - 60.2 Billing for FQHC Claims Paid under the PPS
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60.4 - Billing for Supplemental Payments to FQHCs under Contract with Medicare Advantage (MA) Plans

- 60.5 PPS Payments to FQHCs under Contract with MA Plans
- 60.6 RHCs and FQHCs for Billing Hospice Attending Physician Services
- 70 General Billing Requirements for Preventive Services
  - 70.1 RHCs Billing Approved Preventive Services
  - 70.2 FQHCs Billing Approved Preventive Services under the AIR
  - 70.3 FQHCs Billing Approved Preventive Services under the PPS
  - 70.4 Vaccines
  - 70.5 Diabetes Self Management Training (DSMT) and Medical Nutrition Services (MNT)

https://www.cms.gov/regulations-andguidance/guidance/manuals/downloads/clm104c09.pdf

### Chapter 9 – Field Locator Descriptions

For services that do not qualify as a billable visit, the usual charges for the services are added to those of the qualified visit. RHCs/FQHCs use the date of the visit as the single date on the line item. If there is no is billable visit associated with the services, then no claim is filed.

#### Service Units, FL 46

The RHC/FQHC enters the number of units for each type of service. Units represent visits, which are paid based on the AIR or the FQHC PPS, no matter how many services are delivered. Only one visit is billed per day unless the patient leaves and later returns with a different illness or injury suffered later on the same day.

#### Total Charges, FL 47

The RHC/FQHC enters the total charge for the service described on each revenue code line.

Payer Name, FL 50 The RHC/FQHC identifies the appropriate payer(s) for the claim.

#### National Provider Identifier (NPI) – Billing Provider, FL 56

The RHC/FQHC enters its own NPI. When more than one encounter/visits is reported on the same claim i.e., medical and mental health visits, please choose the NPI of the provider that furnished the majority of the services.

#### Principal Diagnosis Code, FL 67

The RHC/FQHC enters diagnosis coding as required by ICD-9-CM or ICD-10-CM Coding Guidelines.

#### Other Diagnosis Codes, FL 67A-Q

The RHC/FQHC enters diagnosis coding as required by ICD-9-CM or ICD-10-CM Coding Guidelines.

#### Attending Provider Name and Identifiers, FL 76

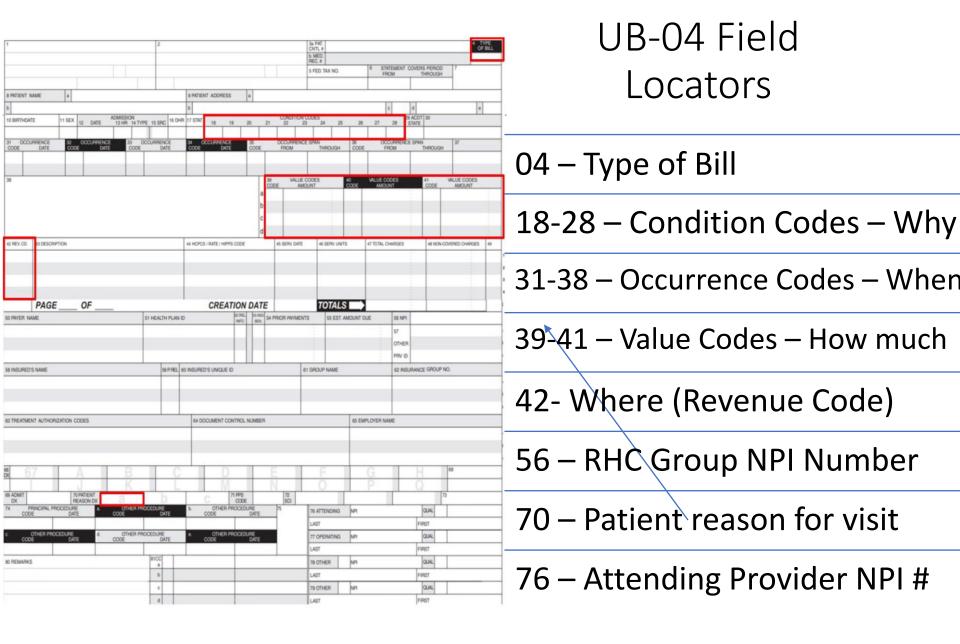
The RHC/FQHC enters the NPI and name of the attending physician designated by the patient as having the most significant role in the determination and delivery of the patient's medical care.

#### **Other Provider Name and Identifiers, FL78-79**

The RHC/FQHC enters the NPI and name NOTE: For electronic claims using version 5010 or later, this information is reported in Loop ID 2310F – Referring Provider Name.

#### 60 - Billing Requirements for RHCs and FQHCs

(Rev. 3434, Issued: 12-31-15, Effective: 03-31-16, Implementation: 03-31-16)



### Medicare Benefit Policy Manual, Chapter 13 outlines covered services, visits, payment policies, etc.

Medicare Benefit Policy Manual Chapter 13 - Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) Services

> Table of Contents (Rev. 10729, 04-26-21)

#### **Transmittals for Chapter 13**

Index of Acronyms

- 10 RHC and FQHC General Information
  - 10.1 RHC General Information
  - 10.2 FQHC General Information
- 20 RHC and FQHC Location Requirements
  - 20.1 Non-Urbanized Area Requirement for RHCs
  - 20.2 Designated Shortage Area Requirement for RHCs
- 30 RHC and FQHC Staffing Requirements
  - 30.1 RHC Staffing Requirements
  - 30.2 RHC Temporary Staffing Waivers
  - 30.3 FQHC Staffing Requirements
- 40 RHC and FQHC Visits
  - 40.1 Location
  - 40.2 Hours of Operation
  - 40.3 Multiple Visits on Same Day
  - 40.4 Global Billing
  - 40.5 3 Day Payment Window
- 50 RHC and FQHC Services
  - 50.1 RHC Services

50.2 - FQHC Services

50.3 - Emergency Services

«<u>https://www.cms.gov/Regulations-and-</u> <u>Guidance/Guidance/Manuals/downloads/bp</u> 70.1 - RHCs Billing Under 102c13.pdf Medicare Benefit Policy Manual Chapter 13 - Rural Health Clinic (RHC) and Federally Qualified Health Center (FQHC) Services

### **Table of Contents**

(Rev.11803)

#### **Transmittals for Chapter 13**

70.1 - RHC Payment Limit

70.2.1 - Payment Limits Applicable to Independent RHCs, and Provider-Based RHCs in a Hospital with 50 or More Beds, and New RHCs

70.2.2 – Payment Limits Applicable to Provider-Based RHCs in a Hospital with Less than 50 Beds

70.2.2.1 - Determining Payment Limits for Specified (that is, Grandfathered) Provider-Based RHCs with an AIR Established for RHC Services Furnished in 2020

70.2.2.2 - Determining Payment Limits for Specified (that is, Grandfathered) Provider-Based RHCs that did not have an AIR Established for RHC Services Furnished in 2020

210.1 - Hospice Attending Physician Services Payment

#### 230 - Care Management Services

- 230.2- General Care Management Services
  - 230.2.1 Chronic Care Management (CCM) Services
  - 230.2.2 Principal Care Management (PCM) Services
  - 230.2.3 Chronic Pain Management (CPM) Services
  - 230.2.4 General Behavioral Health Integration (BHI) Services
  - 230.2.5 Payment for General Care Management Services

### https://www.cms.gov/files/document/r118 03BP.pdf#page=6

### **CMS Rural Health Clinics Center**



### Spotlights has updated billing information for RHCs

### **Rural Health Clinics Center**

#### Spotlights

#### RHC Policies Addressed in the CY 2023 Physician Fee Schedule Final Rule

CMS issued the <u>CY2023 Medicare Physician Fee Schedule Final Rule</u> which included several provisions that impacted RHCs. A list of provisions effective January 1, 2023 is outlined below. Information regarding each of these policies is available in the <u>CY 2023 Medicare</u> <u>Physician Fee Schedule Final Rule Fact Sheet</u>.

- New Care Management Codes for Chronic Pain Management (CPM) and General Behavioral Health Integration (GBHI)
- Conforming Technical Changes to 42 CFR 405.2463 and 42 CFR 405.246
- Specified Provider-Based RHC Payment-Limit Per-Visit

The following HCPCS codes have been revised to reflect the updates in the Consolidated Appropriations Act (CAA), 2023:

HCPCS Code	CY 2023 Payment Rate
G0511	\$77.94
G0512	\$147.07
G0071	\$23.72
G2025	\$98.27

#### COVID-19 Public Health Emergency (PHE) - Updates for RHCs

To provide as much support as possible to RHCs and their patients during the COVID-19 (PHE), we have made several changes to RHC requirements and payments. These changes are for the duration of the COVID-19 PHE, and we will continue to review our policies as the situation evolves. For additional information and other flexibilities, please see the link: https://www.cms.gov/files/document/03092020-

### Important Links

#### **Billing / Payment**

- <u>CY 2022 Payment Rate Increases for RHCs</u>
- <u>CY 2021 Payment Rate Increases for RHCs</u>
- <u>CY 2020 Payment Rate Increase for RHCs</u>
- Communication Technology Based Services and Payment for Rural Health Clinic (RHCs) and Federally Qualified Health Centers (FQHCs) [January 2019]: <u>MM10843 (PDF)</u>
- CY 2019 Payment Rate Increase for RHCs. See <u>MM10989 (PDF)</u>.
- Medicare Claims Processing Manual: <u>Chapter 9 Rural</u> Health Clinics/Federally Qualified Health Centers (PDF)
- Medicare Benefit Policy Internet Only Manual: <u>Chapter</u> <u>13 - Rural Health Clinic (RHC) and Federally Qualified</u> <u>Health Center (FQHC) Services</u> - See MM11019 (PDF)
- <u>RHC Preventive Services Chart (PDE)</u> Information on preventive services in RHCs including HCPCS coding, same day billing, and waivers of co-insurance and deductibles (Updated on 08/10/2016).
- <u>SE1606 (PDF</u>) Guidance on the Physician Quality Reporting System (PQRS) 2014 Reporting Year and 2016 Payment Adjustment for Rural Health Clinics (RHCs), Federally Qualified Health Centers (FQHCs), and Critical Access Hospitals (CAHs)
- Chapter 29-(T14) -- Independent Rural Health Clinic and Freestanding Federally Qualified Health Center cost Report Form CMS 222-92 (Instructions).(ZIP)

#### **Conditions for Coverage/Participation**

- <u>Conditions for Coverage (CfCs) & Conditions of</u> <u>Participations (CoPs)</u>
- CfC and CoP: <u>Rural Health Clinic/Federally Qualified</u> <u>Health Center</u>

#### **Enrollment/Certification**

- Quality, Safety & Oversight General Information
- Policy & Memos to States and Regions
- Form CMS-1561A : Health Insurance Benefit Agreement
   Rural Health Clinic
- Form CMS 29 : Request to Establish Eligibility to
   Participate in HI for Aged/Disabled to Provide Rural
   Health Clinic Services

#### **CMS Manuals & Transmittals**

- <u>Manuals</u>
- <u>Transmittals</u>
- <u>State Medicaid Manual</u> Paper-Based Manual

#### **Frequently Asked Questions**

- CY 2022 Physicians Fee Schedule Final Rule Frequently Asked Questions (FAQs) (PDF)
- <u>COVID-19 Frequently Asked Questions (FAQs) for Rural</u> Health Clinics (RHCs) and Federally Qualified Health Centers (FQHCs) (PDF)
- <u>Virtual Communication Services in RHCs and FQHCs</u>
   <u>Frequently Asked Questions (PDF)</u>

#### Contacts

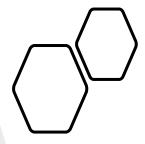
- <u>CMS Regional Office Rural Health Coordinators (PDF)</u> -Updated July 2021
- Medicare Certified Rural Health Clinics
- <u>CMS Regional Survey and Certification Contacts (PDF)</u>
- <u>CMS Regional Offices</u> and <u>HHS Regions Map (PDF)</u>
- <u>Coordination of Benefits Information</u>

#### Coverage

- Medicare Coverage General Information
- <u>Medicare Coverage Database</u>
- Medicare NCD Manual

#### Educational Resources

- <u>RHC Fact Sheet</u>
- Effective April 1, 2016, RHCs are required to report a HCPCS code for each service furnished along with an appropriate revenue code. For claims with dates of service on or after April 1, 2016, RHCs should follow the reporting requirements for modifier CG found in MLN Matters Article <u>SE1611 (PDF)</u>. For additional information, see <u>RHC Reporting Requirements FAQs</u> (PDF).
- MM10175 (PDF) Care Coordination Services and Payment for Rural Health Clinics (RHCs) and Federally-Qualified Health Centers (FQHCs)



### CMS Guidance on Rural Billing (43 pages)



### **Rural Providers & Suppliers Billing**



Page 1 of 43 MLN006762 July 2021



https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/ruralchart.pdf

### **RHC Information Pages 24 to 28**

### Rural Providers & Suppliers Billing

### **MLN** Booklet

### **Rural Health Clinic (RHC)**

### **Medically Necessary Services**

Service	Billing Information	Patient Cost Sharing	Manual
Advance Care Planning Physician, Physician Assistant (PA), Nurse Practitioner (NP), Certified Nurse-Midwife (CNM), Clinical Psychologist (CP), and Clinical Social Worker (CSW) Provided Office Visits	<ul> <li>Bill medically necessary, face-to-face (1-on-1) medical, mental, and qualified preventive health visits to your A/B MAC (A) when services take place at:</li> <li>RHC.</li> <li>Patient's residence (including an assisted living facility).</li> <li>Medicare-covered Part A skilled nursing facility.</li> <li>Scene of an accident.</li> </ul>	Deductible, copayment, and coinsurance applies.	Medicare Benefit Policy Manual Chapter 13 Medicare Claims Processing Manual Chapter 9
Services and Supplies (including Part B-Covered Drugs) Provided Incident to Physician, PA, NP, CNM, or CP Services Transitional Care Management Visiting Nurse Services Provided to Homebound Patients in Home Health Shortage Areas	<ul> <li>Only bill your MAC for professional services.</li> <li>Your MAC pays you through the RHC All-Inclusive Rate (AIR).</li> <li>Encounters with more than 1 RHC practitioner on the same day, regardless of the length or complexity of the visit or multiple encounters with the same RHC practitioner, count as a single visit, <b>except</b> when the patient has:</li> <li>Illness or injury requiring additional diagnosis or treatment after first encounter.</li> <li>Qualified medical and mental health visit on the same day.</li> <li>An Initial Preventive Physical Examination (IPPE) and a separate medical or mental health visit on the same day.</li> </ul>		
Chronic Care Management (CCM), General Behavioral Health Integration (BHI) Services, and Psychiatric Collaborative Care Model (CoCM) Services	Bill your RHC claim using HCPCS code G0511 for CCM or general BHI services or G0512 for psychiatric CoCM services, alone or with other payable A/B MAC (A) services.	Copayment and coinsurance applies.	Medicare Benefit Policy Manual Chapter 13 Medicare Claims Processing Manual Chapter 9



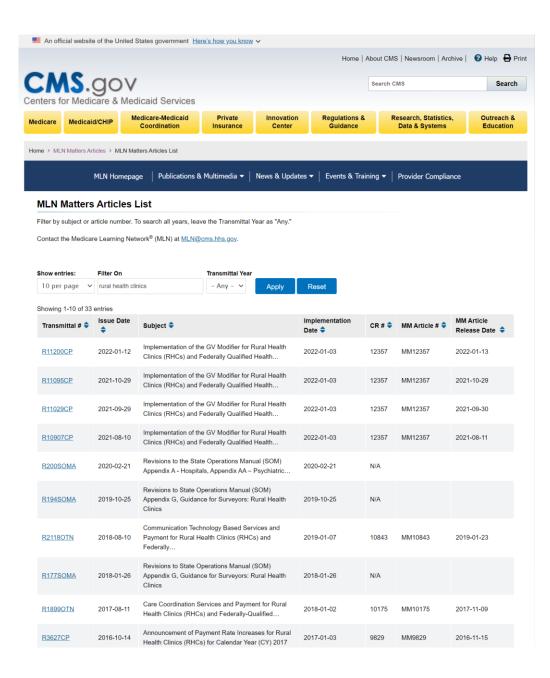
### Rural Health Clinic (RHC)

### **Preventive Services (cont.)**

Service	Billing Information	Patient Cost Sharing	Manual
Flu and Pneumococcal Shots	Your cost reports include the shot costs and their administration; your MAC bases the payment on cost.	Deductible, copayment, and coinsurance waived.	Medicare Benefit Policy Manual Chapter 13 Medicare Claims Processing Manual Chapter 9 Medicare Claims Processing Manual Chapter 18
Hepatitis B Shots	You get no additional MAC payment for these shots; the AIR payment includes the costs. Bill your MAC for shots and their administration as separate line items if the visit is a qualifying visit.	Deductible, copayment, and coinsurance applies.	Medicare Benefit Policy Manual Chapter 13 Medicare Claims Processing Manual Chapter 9 Medicare Claims Processing Manual Chapter 18
Initial Preventive Physical Examination (IPPE) Ultrasound Abdominal Aortic Aneurysm (AAA) Screening	You may bill an IPPE provided service visit. If you provide an IPPE on the same day as another billable medical visit, you can file 2 visits. Practitioners and facilities providing the technical component service separately bill A/B MAC (A) (provider-based RHCs) or A/B MAC (B) (independent RHCs) using practitioners' or facilities' ID number and non-RHC POS codes.	IPPEs and AAA screenings deductibles, copayments, and coinsurance waived. Electrocardiogram (ECG) Part B <u>deductible, copayment, and</u> <u>coinsurance applies</u> .	Medicare Benefit Policy Manual Chapter 13 Medicare Claims Processing Manual Chapter 9 Medicare Claims Processing Manual Chapter 18
Medical Nutrition Therapy (MNT)	The AIR payment covers these stand-alone billable visits. Don't separately bill them.	Deductible, copayment, and coinsurance waived.	Medicare Benefit Policy Manual Chapter 13 Medicare Claims Processing Manual Chapter 18

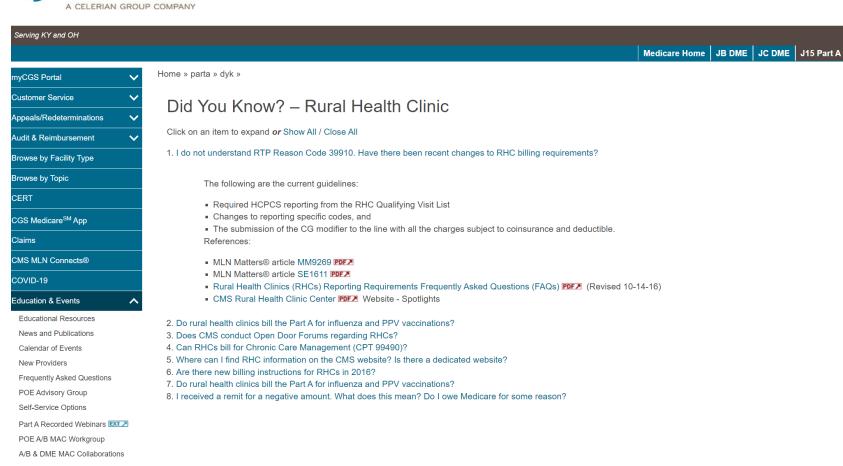
## MLN Matters Transmittals

https://www.cms.gov/Outre <u>ach-and-</u> <u>Education/Medicare-</u> <u>Learning-Network-</u> <u>MLN/MLNMattersArticles</u>

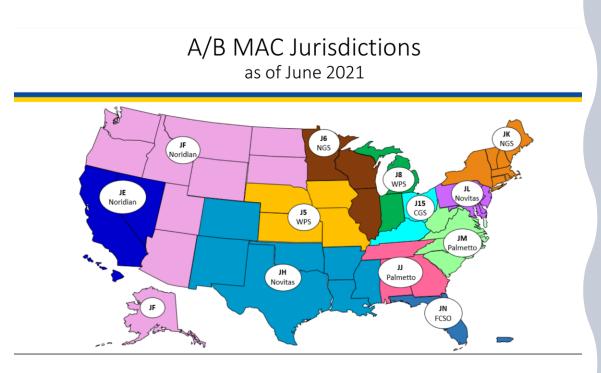


### Medicare Administrative Contractor For most Kentucky RHCs = CGS J15 Part A

CGS



### https://cgsmedicare.com/parta/dyk/rhc.html



Question: Where do we find out what jurisdiction our clinic is in?

https://www.cms.gov/Medi care/Medicare-Contracting/Medicare-Administrative-Contractors/Who-are-the-MACs#MapsandLists

### Other MACs can help you understand Medicare Billing

https://med.n oridianmedic are.com/web/ jfa//providertypes/rhc/rhc -billing-guide

### RHC Billing Guide

Requirement	Description
RHC Provider Number Ranges CMS Internet Only Manual (IOM), Publication 100-02, Medicare Benefit Policy Manual, Chapter 13, Section 10.1	Third - Sixth digits: 3400-3499 3800-3974 3975-3999 8500-8999 A provider-based CMS Certification Number (CCN) is not an indication that the RHC has a provider-based determination for purposes of an exception to the payment limit
RHC Bill Type CMS IOM, Publication 100-04, Medicare Claims Processing Manual, Chapter 9, Section 50 🗗	<ul> <li>0711 - Admit to discharge</li> <li>0717 - Adjustment</li> <li>0718 - Cancel</li> <li>0710 - No payment</li> </ul>
Billable Visit CMS IOM, Publication 100-04, Medicare Claims Processing Manual, Chapter 9, Section 100 🖬 CMS IOM, Publication 100-02, Medicare Benefit Policy Manual, Chapter 13, Section 110.1 🖬	Face-to-face encounter between the patient and a physician, physician assistance (PA), nurse practitioner (NP), certified nurse midwife (CNM), clinical psychologist (CP), clinical social worker (CSW) or in limited situation a visiting nurse (VN) during which a RHC service is rendered. RHCs can bill for a face-to-face, medically necessary visit furnished by a dentist, podiatrist, optometrist, or chiropractor if the service furnished is on the list of qualifying visits for the RHC and all other staffing requirements are met. All services furnished must be within the state scope of practice for the practitioner and all HCPCS codes must reflect the actual services that were furnished.
RHC Practitioners and Staffing CMS IOM, Publication 100-02, Medicare Benefit Policy Manual, Chapter 13, Section 10.1 and 30.1	<ul> <li>Physicians</li> <li>NP.</li> <li>PA</li> <li>CNM</li> <li>CP</li> <li>CSW.</li> <li>Register professional nurse (RN) - homebound services</li> <li>Licensed professional nurse (LPN) - homebound services</li> <li>Licensed professional nurse (LPN) - homebound services</li> <li>NP. PA or CNM must work in the clinic at least 50 percent of the time the RHC is open. One practitioner must be present in the RHC and available at all times to furnish patient care.</li> </ul>

Rural Health Clinic (RHC) Overview

Resources



### https://www.palmettogba.com/internet/eLearn2.nsf/RHC\_Overview/s tory\_html5.html

### Be Careful using Artificial Intelligence to answer questions.

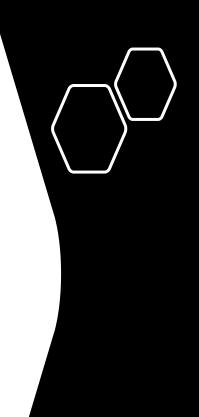
- How to bill telehealth in a rural health clinic with links and reference provided?
- Billing for telehealth services in a rural health clinic typically follows the same rules as for traditional in-person visits, with some exceptions and special considerations. Here are some general guidelines:
- Use appropriate billing codes: Telehealth services are billed using specific Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS) codes. The codes used for telehealth are generally the same as those used for in-person visits, but with a modifier code (GT, GQ, 95, or asynchronous) to indicate that the service was provided via telehealth.
- Follow Medicare guidelines: Rural health clinics that bill Medicare for telehealth services must follow specific guidelines, including the requirement that the patient be located in a rural area and that the telehealth service be provided from an approved originating site.
- Check with your state Medicaid program: Medicaid policies for telehealth billing vary by state, so it's important to check with your state's Medicaid program for guidance.
- 4. Understand payment rates: Payment rates for telehealth services may vary depending on the payer and the type of service provided. Medicare typically pays the same rate for telehealth services as it does for in-person visits, but other payers may have different payment policies.

For more detailed guidance on billing for telehealth in a rural health clinic, the following resources may be helpful:

- Centers for Medicare & Medicaid Services (CMS) Rural Health Clinics (RHCs) and Federally Qualified Health Centers (FQHCs) Telehealth Services: <u>https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/FQHCPPS/RHC-and-FQHC-Telehealth-Services</u>
- National Rural Health Association Telehealth Billing Toolkit: <u>https://www.ruralhealthweb.org/getattachment/Resources/telehealth/Telehealth-Billing-Toolkit.pdf.aspx</u>
- American Telemedicine Association State Telehealth Laws and Reimbursement Policies: <u>https://www.americantelemed.org/policy/state-policy-resource-center/#telehealth-policies-by-state</u>

### https://chat.openai.com/chat





### 3. Billing and Coding are the same thing.

# A.True **B.False**

### Billing and Coding are not the same thing

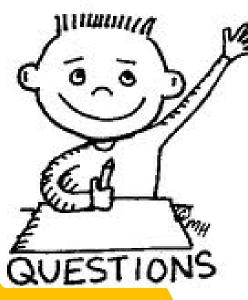
Description	Coding	Billing
Creator	AMA	CMS
Types of Codes ICD-10-CM (AMA/AHA/CMS/ NCHS) Why did you perform the service? Do you have current coding guidelines?	CPT Codes – Current Procedural Terminology (What did you do)	HCPCS II Codes Healthcare Common Procedure Coding System (What you did and what supplies were used)
Definition	It was designed to describe medical, surgical, and diagnostic services accurately. It is also used as a form of uniform communication among physicians, coders, patients, accreditation organizations, and those who pay for administrative, financial, and analytical purposes about certain medical procedures and services.	is a set of health care procedure codes based on CPT. It was designed to provide a standardized coding system in order to describe specific items and services that are provided when health care is delivered. It is a necessary form of coding for anyone who carries Medicare, Medicaid, and other health insurance programs in order to ensure that insurance claims are processed efficiently.
Example:	An RHC provides a 99213 via telehealth. The CPT Code is 99213.	The 99213 converts to a G2025 when billed to Medicare plus any required modifiers (CG/95/FQ)
Responsibility	Physicians, NPs, PAs, providers, Coders	Billers, Office Manager, CFO,Administrator57

### Billing and Coding Crosswalk Cheat Sheet

Service	Example Coding CPT	Example Billing HCPCS	Payment	Cost Report Visit?	Allowable Medicare Cost?	Notes
Medicaid Visit (in some states)	99213 (QVL)	T1015	AIR	Yes	Yes	Only count 1 visit on your RHC Cost Report
Telehealth Visit	99213	G2025	\$98.27	No	No	Medicaid may pay AIR
Mental Telehealth Visit (starting in 2022)	90834	90834 CG 95	AIR	Yes	Yes	Keep records on the costs of two different types of telehealth visits
Virtual Communication Services (G0071)	99421	G0071	\$23.72	No	No	Exclude cost on cost report.
Chronic Care Management	99484	G0511	77.94	No	No	Exclude cost on cost report.

Note: The CPT Code column is not an all-inclusive list of CPT codes.





4. Rural Health Clinic Status directly impacts payments from the following:

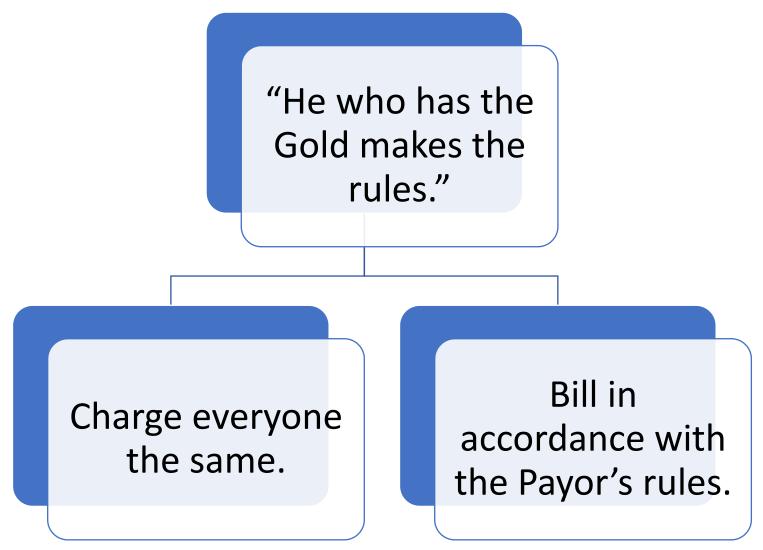
- A. Medicare
- B. Medicaid
- C. All Payers
- **D. Medicare and Medicaid**



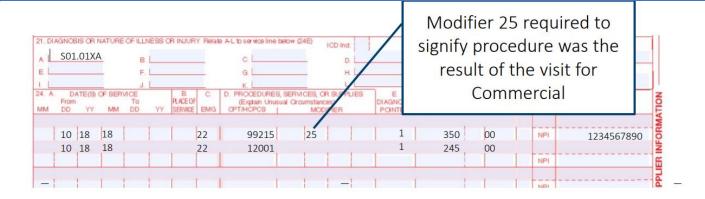
**RHC Status only** affects reimbursement from Medicare and Medicaid. Most Medicare Advantage plans do not recognize RHC status, but some do. Reach out to them and ask.

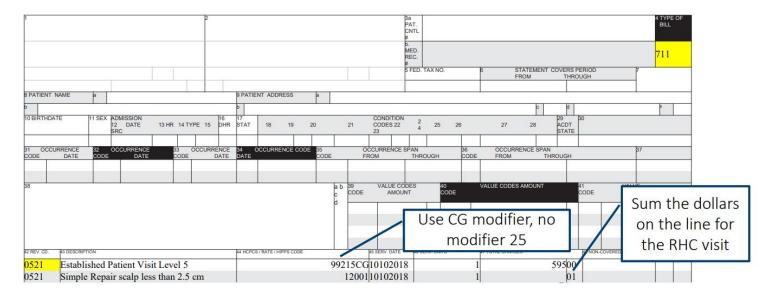


# **The Golden Rule**



### The Difference between Commercial and RHC Billing





5. RHCs bill Medicare **RHC** claims for RHC covered services using the following Claim Form?

A. 1500

# **B. UB-04**



RHCs use the Form CMS-1450 (UB-04) or 837 Institutional to bill Medicare for RHC Services

<u>https://www.cms.gov/o</u>
 <u>utreach-and-</u>
 <u>education/medicare-</u>
 <u>learning-network-</u>
 <u>mln/mlnproducts/downloa</u>
 <u>ds/837i-formcms-1450-</u>
 <u>icn006926.pdf</u>



Medicare Billing: Form CMS-1450 and the 837 Institutional



Page 1 of 8 ICN MLN006926 March 2021





Independent RHCs use the Form CMS-1500 (837P) to bill Medicare for Labs, technical components, and hospital services.

https://www.cms.gov/out reach-andeducation/medicarelearning-networkmln/mlnproducts/downlo ads/837p-cms-1500.pdf



KNOWLEDGE · RESOURCES · TRAINING

Medicare Billing: 837P & Form CMS-1500



CPT codes, descriptions and other data only are copyright 2020 American Medical Association. All rights reserved. Applicable FARS/HHSAR apply. CPT is a registered trademark of the American Medical Association. Fee schedules, relative value units, conversion factors and/or related components are not assigned by the AMA, are not part of CPT, and the AMA is not recommending their use. The AMA does not directly or indirectly practice medicine or dispense medical services. The AMA assumes no liability for data contained or not contained herein.



### 6. RHCs should charge:

A. Only the RHC reimbursement rate to Medicare and Medicaid

**B. All payors using the same chargemaster** 

C. All payors the same chargemaster except indigent patients

D. Using a sliding fee schedule

I recommend 150 to 200 percent of the Medicare Fee Schedule.

For example, 150% = \$130 (85.59 \*1.5) and 200% = \$170 (85.59\*2). I would split the difference and charge \$150.

### https://www.palmettogba.com/palmetto/fees\_front. nsf/fee\_main?OpenForm\_

Effective Date:	01/01/2022				Locality:	35
State:	Tennessee				Modifier:	
Procedure Code	99213					
Fees		Non-Facility	Facility	OPPS Cap Non-Facility	OPPS Cap Facility	Reduced Therapy
Participating Amo	ount:	\$85.59	\$63.67	\$0.00	\$0.00	\$37.96
Non-Participating	Amount:	\$81.31	\$60.49	\$0.00	\$0.00	\$0.00
Limiting Charge A	Amount:	\$93.51	\$69.56	\$0.00	\$0.00	\$0.00

### RHCs can have a sliding fee schedule

# Charge Example

7. RHCs are paid an All-Inclusive Rate which pays for all Medicare services provided to the patient while at the RHC?

# A.True **B.False**

The All-Inclusive Rate does not cover the following:

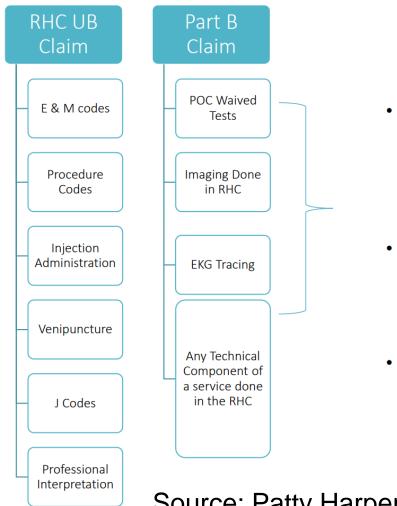
Lab services (services except Venipuncture – CPT 36415)	Technical components
Hospital services	Telehealth (except Mental Health Services starting in 2022)
Chronic Care Management	Principal Care Management

Note: The six required lab services are not covered under the RHC benefit.

### **Types of Services Provided in an RHC**

Part of the All-Inclusive Rate (AIR) Calculation	Not Part of the All- Inclusive Rate Calculation	Pass-though Costs paid above the AIR
Office Visits	Laboratory Services (except 36415)	Influenza Vaccinations
Incident-to Services	Hospital Services & Chronic Care Management	Pneumococcal Vaccinations
Mental Health Telehealth Visits	Telehealth Visits (medical, not mental health)	Covid-19 Vaccinations & MABS
Lab Draws (36415)	Private Practice Time (Non-RHC hours)	Bad Debts
Radiology Services (Professional Portion)	Radiology Services (Technical Portion)	Graduate Medical Education

Medicare Split Billing Independent RHC



- You should not bill professional procedures to Part B for increased reimbursement.
- You should NOT have a separate "treatment" room in your RHC.
- Do not include the six required tests on the RHC UB Medicare Claim.

Source: Patty Harper, InQuiseek, LLC

8. To Bill Medicare **RHCs must** always have a Face-to-Face encounter.

A. True

# **B.** False

## What is a Face-to-Face Encounter

### 40 - RHC and FQHC Visits (Rev. 239, Issued: 01-09-18, Effective: 1-22-18, Implementation: 1-22-18)

An RHC or FQHC visit is a medically-necessary medical or mental health visit, or a qualified preventive health visit. The visit must be a face-to-face (one-on-one) encounter between the patient and a physician, NP, PA, CNM, CP, or a CSW during which time one or more RHC or FQHC services are rendered. A Transitional Care Management (TCM) service can also be an RHC or FQHC visit. Services furnished must be within the practitioner's state scope of practice, and only services that require the skill level of the RHC or FQHC practitioner are considered RHC or FQHC visits.

https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/bp102c13.pdf

Source: Chapter 13 Medicare Benefits Manual



Requirements for RHCs to bill a Faceto Face Encounter

- Must be Face-to-Face with a provider (MD/DO/NP/PA/CSW/CP)
- Must be medically necessary
- Must be within the scope of practice of the provider
- Must require the skill of a that provider
- Must be on the QVL

Examples of Medicare Services that do not require a Face-to-Face **Encounter:** 

## Telehealth Service

## Chronic Care Management

Principal Care Management 9. For an RHC to bill an encounter to Medicare and receive the All-Inclusive Rate the encounter must be located on the published Qualifying Visit List (QVL)?

# A.True **B.False**

### The published Qualifying Visit List is no longer updated!!!

<u>https://www.cms.gov/Med</u>
 <u>icare/Medicare-Fee-for-</u>
 <u>Service-</u>
 <u>Payment/FQHCPPS/Download</u>
 <u>s/RHC-Qualifying-Visit-List.pdf</u>

#### Rural Health Clinic Qualifying Visit List (RHC QVL) (8-01-16)

The RHC QVL is intended as guidance for RHCs beginning to report HCPCS codes. It consists of frequently reported Healthcare Common Procedure Coding System (HCPCS) codes that qualify as a face-to-face visit between the patient and an RHC practitioner and it is not an all-inclusive list of stand-alone billable visits for RHCs. More information on what is considered a RHC visit is included in the "RHC Visits" section of this guidance.

In this update to the QVL, *HCPCS code G0490 has been added as a stand-alone billable visit effective October 1, 2016 and HCPCS codes G0436 and G0437 have been replaced with CPT codes 99406 and 99407 effective October 1, 2016.* See the table below and accompanying footnotes for more information. The billable visits shown in black below are both effective and payable as stand-alone services beginning with dates of service on or after April 1, 2016. The billable visits shown in red below are effective for dates of service on or after April 1, 2016, for claims and adjustments received on or after October 1, 2016. RHCs should hold claims solely for these billable visits (shown in red) until October 1, when RHCs can bill these claims for payment *with the CG modifier (explained below)*. For dates of service on or after October 1, 2016, a medically-necessary service not on the current QVL can be billed as a stand-alone billable visit if the service meets Medicare coverage requirements, is within the scope of the RHC benefit, and is not furnished incident to a physician's service.

NOTE: The use of a HCPCS code from the below QVL does not guarantee payment of the claim. All of the conditions for coverage and payment must be met for payment to be made. RHCs must retain adequate documentation of a patient's condition and the services furnished as part of the patient's medical record, which, along with the claim, may be subject to review by CMS, its contractors, or other oversight authorities.

#### **HCPCS Reporting Requirements**

For dates of service on or after April 1, 2016, RHCs are required to report the appropriate HCPCS code for each service line along with revenue code on their Medicare claims. Services furnished through March 31, 2016, are not required to be reported with HCPCS code and should be billed under the previous guidelines.

From April 1, 2016 through September 30, 2016, all charges for a visit must be reported on the service line with the qualifying visit HCPCS code, minus any charges for preventive services using revenue code 052x for medical services and/or revenue code 0900 for mental health services. RHCs are allowed to report additional 052x or 0900 revenue code lines. Beginning on October 1, 2016, the Medicare administrative contractors (MACs) will accept modifier CG (policy criteria applied) on RHC claims and adjustments. RHCs shall report modifier CG on one revenue code 052x and/or 0900 service line, which includes all charges subject to coinsurance and deductible for the visit. Modifier CG should only be used to indicate which revenue code 052x and/or 0900 service line should receive the all-inclusive rate (AIR) and be subject to coinsurance and deductible. Each additional service furnished during the visit should be reported with charges greater to or equal to \$0.01. The additional service lines, which do not receive the

10. An RHC must include a CG modifier on all claims for RHC covered services.

A. True

# **B.** False

## Rural Health Clinics (RHCs) Reporting Requirements Frequently Asked Questions (FAQs)

**Q7.** Is modifier CG reported with the initial preventive physical examination (IPPE) when it is billed alone or with other billable services on a claim?

**A7.** No. Modifier CG does not need to be reported with the IPPE HCPCS code whether it is billed alone or with other payable services on a claim. When IPPE is furnished with another medically necessary face-to-face service, modifier CG is reported with the HCPCS code for the other billable service.

<u>https://www.cms.gov/medicare/medicare-fee-for-service-payment/fqhcpps/downloads/rhc-reporting-faqs.pdf</u>

....

11. The MSP payer questionnaire questions must be asked

# A. Every visit

**B.** Annually

## C. Every 90 days

### Medicare Secondary Payor Rules

Medicare Secondary Payer

**MLN** Booklet

### Gathering Accurate Data

You must determine if Medicare is the primary or secondary payer for each inpatient admission or outpatient encounter before submitting a Medicare claim. Ask patients about other coverage. Questions you ask help update patient insurance information and verify the patient's CWF record is correct and current.

CMS developed tools, including an MSP model questionnaire, <u>Admissions Questions to Ask Medicare</u> <u>Beneficiaries</u>, to help providers identify the correct primary claims payers for all patient hospital services provided. CMS electronic tools help identify and verify MSP situations. Get more information in Medicare Secondary Payer Manual, Chapter 3, Section 20 or contact your MAC.

Providers must keep completed MSP questionnaire copies and other MSP information for 10 years after the service date. You may keep hard copy files, optical images, microfilms, or microfiches. When storing these files online, keep negative and positive question responses.

<u>https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/msp\_fact\_sheet.pdf</u>

## Medicare Secondary Payer Questionnaire

<u>https://www.cms.gov/Medicare/Coordination-of-Benefits-and-Recovery/Coordination-of-Benefits-and-Recovery-Overview/Medicare-Secondary-Payer/Medicare-Secondary-Payer</u>

https://www.cms.gov/medicare /coordination-of-benefits-andrecovery/providerservices/dow nloads/pro\_othertool.pdf

#### 20.2.1 - Admission Questions to Ask Medicare Beneficiaries

#### (Rev.)

The following *questionnaire contains* questions *that can be used* to ask Medicare beneficiaries upon each inpatient and outpatient admission. Providers *may use this* as a guide to help identify other payers that may be primary to Medicare. *This questionnaire is a model of the type of questions that may be asked to help identify Medicare Secondary Payer (MSP) situations. If you choose to use this questionnaire, please note that it was developed to be used in sequence. Instructions are listed after the questions to facilitate transition between questions. The instructions will direct the patient to the next appropriate question to determine MSP situations.* 

#### Part I

1. Are you receiving Black Lung (BL) Benefits?

\_\_\_\_ Yes; Date benefits began: MM/DD/CCYY

#### BL IS PRIMARY ONLY FOR CLAIMS RELATED TO BL.

\_\_\_\_No.

2. Are the services to be paid by a government program such as a research grant?

\_\_\_\_ Yes; Government Program will pay primary benefits for these services

No.

3. Has the Department of Veterans Affairs (DVA) authorized and agreed to pay for care at this facility?

\_\_\_\_Yes.

#### **DVA IS PRIMARY FOR THESE SERVICES.**

\_\_\_\_No.

4. Was the illness/injury due to a work related accident/condition?

\_\_\_\_ Yes; Date of injury/illness: MM/DD/CCYY

Name and address of WC plan:

Policy or identification number:

Name and address of your employer:

### WC IS PRIMARY PAYER ONLY FOR CLAIMS RELATED TO WORK RELATED INJURIES OR ILLNESS, GO TO PART III.

\_\_\_\_No. GO TO PART II.

12. CPT Category II Codes can not be included on the UB-04.

# A. True

# B. False

Answer from the NARHC Forum on Category II CPT Codes

- Contributor: Patty Harper, InQuiseek Consulting
- Cat II codes cannot be reported on institutional UB claims. The codes must be reported through a registry-either through CMS or a 3rd party. The codes can be reported on the 1500 format for states which use the 837P for RHC Medicaid claims.

Patty Harper, RHIA, CHTS-IM, CHTS-PW, CHCR Healthcare Consultant/Principal 318-243-2687 (Cell) 866-855-0683 (Fax)

940 Ratcliff Street Shreveport, LA 71104

# 13. What Place of Service Code should an RHC use when billing Medicare?



# C. The Revenue Code serves as the Place of Service Code on the UB-04

Revenue Codes can be found in Chapter 9 Medicare Claims Processing Manual

https://www.cms.gov/ regulations-andguidance/guidance/ma nuals/downloads/clm1 04c09.pdf

#### **Revenue Codes, FL42**

The RHC/FQHC assigns a revenue code for each type of service provided and enters the appropriate four-digit numeric revenue code to explain each charge.

For FQHC claims with dates of service on or after January 1, 2010, FQHCs may report additional revenue codes when describing services rendered during an encounter. However, Medicare payment will continue to be reflected only on claim lines with the revenue codes in the following table:

Code	Description
0521	Clinic visit by member to RHC/FQHC
0522	Home visit by RHC/FQHC practitioner
0524	Visit by RHC/FQHC practitioner to a member in a

Code	Description
	covered Part A stay at the SNF
0525	Visit by RHC/FQHC practitioner to a member in a SNF (not in a covered Part A stay) or NF or ICF MR or other residential facility
0527	RHC/FQHC Visiting Nurse Service(s) to a member's home when in a home health shortage area
0528	Visit by RHC/FQHC practitioner to other non RHC/FQHC site (e.g., scene of accident)
0519	Clinic, Other Clinic (only for the FQHC supplemental payment)
0900	Mental Health Treatment/Services

14. An RHC treats a patient on January 1, 2023 and charges \$226. The RHCs AIR is \$126. When the bill is submitted to Medicare how much does Medicare pay?

A. 0

B. \$100

C (\$100)

D. \$25.20

# Negative Reimbursement

#### **Rural Health Clinics (RHC)**

For Rural Health Clinics (RHCs), negative reimbursement is encountered when the cost of the visit is greater than the provider encounter rate and the billed amount is applied to the patient's Medicare deductible.

Example	2023
Total billed amount	\$226 \$115.00
Provider all-inclusive reimbursement rate	\$126 \$75.00
Amount applied to deductible	\$226 \$115.00
Beneficiary's responsibility	\$226 \$115.00
Medicare reimbursement	-\$100 -\$40.00

When posting it is important to balance to the patient responsibility per the EOB. The variance is Medicare contractual and is an adjustment (not collectable from the patient).

### WHY DOES MEDICARE HAVE NEGATIVE REIMBURSEMENT? WHAT IF THEY DID NOT HAVE NEGATIVE REIMBURSEMENT?

Negative Reimbursement Example

<b>Description</b>	<u>Visit 1</u>	<u>Visit 2</u>	<u>Visit 3</u>	<u>Visit 4</u>	<u>Totals</u>
Charge	233	150	150	150	683
Deductible	233	0	0	0	233
Сорау	0	30	30	30	90
AIR	113	113	113	113	452
Medicare					
Payment	0	90	90	90	270
Visits	1	1	1	1	4

Note: \$90 = 80% of \$113 the maximum AIR for Medicare in 2022

### WHY DOES MEDICARE HAVE NEGATIVE REIMBURSEMENT? HERE IS AN EXAMPLE WITH NEGATIVE REIMBURSE

Negative Reimbursement Example

<b>Description</b>	<u>Visit 1</u>	<u>Visit 2</u>	<u>Visit 3</u>	<u>Visit 4</u>	<u>Totals</u>
Charge	233	150	150	150	683
Deductible	233	0	0	0	233
Сорау	0	30	30	30	90
AIR	113	113	113	113	452
Medicare					
Payment	-120	90	90	90	150
Visits	1	1	1	1	4

Note: \$90 = 80% of \$113 the maximum AIR for Medicare in 2022

### IF MEDICARE DID NOT HAVE NEGATIVE REIMBURSEMENT EACH MEDICARE PATIENT WOULD CREATE A PAYBACK TO MEDICARE

Summary	Amount	Percent
Charges	683	100%
Patient pays	323	47%
Medicare		
Payment	270	40%
Contractual	90	13%
Visits	4	

Cost Report Recap	Amount
Cost Cap	\$ 113
Visits	<u>4</u>
Allowable Cost	452
Minus Deductible	<u>233</u>
Reimbursable cost	219
Minus Copay 20%	44
Reimbursable cost	175
Medicare Payment	270
Variance	-95

If an RHC had 500 Medicare patients the estimated payback would be \$47,500

### AN EXAMPLE OF NEGATIVE REIMBURSEMENT THIS IS WHAT MEDICARE DOES

Summary	Amount	Percent
Charges	683	100%
Patient pays	323	47%
Medicare		
Payment	150	22%
Contractual	210	31%
Visits	4	

Cost Report Recap	Amount
Cost Cap	\$ 113
Visits	<u>4</u>
Allowable Cost	452
Minus Deductible	<u>233</u>
Reimbursable cost	219
Minus Copay 20%	44
Reimbursable cost	175
Medicare Payment	150
Variance	25

In this example Medicare owes the clinic \$25 per Medicare patient. This is because Medicare does not compute the patient copay when they compute the negative reimbursement.

15. When posting a negative reimburse ment claim an RHC should always:

### A. Ensure that the Patient Balance remains correct after posting.

B. Post the withhold to the patient balance.

C. Include the negative reimbursement on the Credit Balance Report.

### **HOW TO POST NEGATIVE REIMBURSEMENT & MEDICARE CLAIMS**

### How to Post Negative Reimbursement

Account	Debit	Credit
Charges		226
Patient Receivable	226	

Account	Debit	Credit
Contractual Adjustments	100	
Medicare Payable/Cash		100

### Patient still owes \$226.

## How to Post Medicare Claims without Deductibles

Account	Debit	Credit
Charges		226
Patient Receivable	226	

Account	Debit	Credit
Bank Account	100	
Patient Receivable		180.80
Medicare		
Contractual	80.80	

Note: Patient still owes \$45.20.



16. How often does an RHC have to complete a Form 838 Credit Balance Report?

- •A. Weekly
- •B. Monthly
- •C. Quarterly
- •D. Annually

The Medicare Credit Balance Report must be completed Quarterly or your payments will be cut off.

<u>https://www.cms.gov/</u> <u>medicare/cms-</u> <u>forms/cms-</u> <u>forms/downloads/cms8</u> <u>38.pdf</u> DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

Form Approved OMB No. 0938-0600

#### MEDICARE CREDIT BALANCE REPORT CERTIFICATION PAGE

The Medicare Credit Balance Report is required under the authority of sections 1815(a), 1836(a)(1)(C) and related provisions of the Social Security Act. Failure to submit this report may result in a suspension of payments under the Medicare program and may affect your eligibility to participate in the Medicare program.

ANYONE WHO MISREPRESENTS, FALSIFIES, CONCEALS OR OMITS ANY ESSENTIAL INFORMATION MAY BE SUBJECT TO FINE, IMPRISONMENT OR CIVIL MONEY PENALTIES UNDER APPLICABLE FEDERAL LAWS.

#### CERTIFICATION BY OFFICER OR ADMINISTRATOR OF PROVIDER

I HEREBY CERTIFY that I have read the above statements and that I have examined the accompanying credit balance report prepared by:

Provider Name	Provider 6-Digit Number

for the calendar quarter ended \_\_\_\_\_\_ and that it is a true, correct, and complete statement prepared from the books and records of the provider in accordance with applicable Federal laws, regulations and instructions.

Signature of Officer or Administrator of Provider

Name and Title

Date (mm/dd/yyyy)

#### CHECK ONE:

Qualify as a Low Utilization Provider

□ The Credit Balance Report Detail Page(s) is attached.

There are no Medicare credit balances to report for this quarter. (No Detail Page(s) attached)

Contact Person	Telephone Number (including area code)

Form CMS-838 (10/03) INSTRUCTIONS FOR COMPLETING THIS PAGE ARE IN MEDICARE CREDIT BALANCE REPORT— PROVIDER INSTRUCTIONS, FORM CMS-838 17. Influenza and Pneumococcal shots as well as Covid Vaccines and MABs in a Rural Health Clinic are:

A. Paid using a log on the RHC Cost Report

B. Billing on the 1500 Form

C. Billed on the UB-04 incident to an encounter

D. Billed to Medicare Part D

18. To Billfor RHCservices anew RHCneeds thefollowing:

A. Type 2 Institutional NPI number

B. CCN/PTAN number from CMS (See the Tie-In Letter)

C. An All-Inclusive Rate set by the MAC

D. A Submitter ID for Electronic filing

**E. All of the Above** 

### **Tie-In Letter**

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Atlanta Regional Office 61 Forsyth Street, SW, Suite 4T20 Atlanta, Georgia 30303-8909



SENT VIA INTERNET EMAIL TO dani.gilbert@outlook.com (Receipt of this notice presumed to be January 21, 2022– date notice e-mailed)

January 21, 2022



Re: Rural Health Clinic (RHC) CMS Certification Number (CCN): 88-3857

Dear Administrator:

The Centers for Medicare and Medicaid Services approves your participation as a Rural Health Clinic (RHC) in the Medicare program effective **December 21, 2021**. The identification number shown above should be referenced on all forms and correspondence relating to the Medicare Program. **Palmetto GBA** serves as your Medicare Administrative Contractor (MAC) and the fiscal year end (FYE) date is **December 31**. You should report any changes in staffing, services, ownership, or other significant information to Palmetto GBA.

If you believe that this determination is incorrect, you may request that it be reconsidered. Your request must be submitted in writing, to this office, within sixty (60) days of receipt of this letter. If you have any questions, please contact Jackie Whitlock at (404) 562-7437 or jacqueline.whitlock@cms.hhs.gov.

Sincerely, Jacqueline Digitally signed by Jacqueline J. J. Whitlock - Whitlock - S Date: 2022.01.21 S 12:01:50 - 05'00'

Linda D. Smith Director Division of Survey and Enforcement

cc: Palmetto GBA (10311) Tennessee State Survey Agency

## **Submitter ID**

#### Medicare Claims Processing Manual

Chapter 24 - EDI Support Requirements

#### Draft June 3002

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https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/clm104c24\_edi\_support\_jun2003.pdf

## Finding the Hidden Gold in your RHC

K N O W L E	DGE • RESOURCES • TRAINING	Ме	dicare Preventive Servio	ces		
	imes Select a Service		FAQs		Resources	
	Section 1 Parts				-	
Alcohol Misuse Screening & Counseling $oldsymbol{\widehat{T}}$	Annual Wellness Visit 丁	Bone Mass Measurements	Cardiovascular Disease Screening Tests	Cervical Cancer Screening	Colorectal Cancer Screening	Counseling to Prevent Tobacco Use $(T)$
Depression Screening, $\widehat{\mathbf{T}}$	Diabetes Screening	Diabetes Self-Management Training (T)	Flu Shot & Administration	Glaucoma Screening	Hepatitis B Screening	Hepatitis B Shot & Administration
Hepatitis C Soreaning	HIV Screening	IBT for Cardiovascular Disease (T)	IBT for Obesity $(\widehat{\mathbf{T}})$	Initial Preventive Physical Exam	Lung Cancer Screening $( ilde{ extbf{T}})$	Mammography Screening
Medical Nutrition Therapy (T)	Medicare Diabetes Prevention Program	Pap Tests Screening	Pneumococcal Shot & Administration	Prolonged Preventive Services $(\widehat{\mathbf{T}})$	Prostate Cancer Screening	STI Screening & HIBC to Prevent STIs (T)
Screening Pelvic Exams	Ultrasound AAA Screening					
Quick Start     Advance Health Equity						

### https://www.cms.gov/Medicare/Prevention/PrevntionGenInfo/medic are-preventive-services/MPS-QuickReferenceChart-1.html

# Up to 22 visits per year for Weight Loss paid at the AIR



#### Intensive Behavioral Therapy (IBT) for Obesity (NCD 210.12)

#### Select another service CPT Codes

G0447 - Face-to-face behavioral counseling for obesity, 15 minutes

G0473 — Face-to-face behavioral counseling for obesity, group (2-10), 30 minutes

What's Changed?

Print

· No changes from the last quarter

• Z68.30, Z68.31, Z68.32, Z68.33, Z68.34, Z68.35, Z68.36, Z68.37, Z68.38, Z68.39, Z68.41, Z68.42, Z68.43, Z68.44, Z68.45

Note: Additional ICD-10 codes may apply. Find individual Change Requests (CRs) and specific ICD-10-CM service codes that we cover on the CMS ICD-10 webpage. Find your MAC's website for more information.

#### Medicare Covers

**ICD-10 Codes** 

Patients with Medicare Part B and obesity when:

- Obesity (Body Mass Index [BMI] ≥ 30 kilograms [kg] per meter squared)
- · Competent and alert when counseling is delivered
- · Qualified primary care physician or other primary care practitioner conducts counseling in a primary care setting

#### Frequency

We pay up to 22 visits billed with codes G0447 and G0473, combined, in a 12-month period:

• First month: 1 face-to-face visit every week

• Months 2-6: 1 face-to-face visit every other week

· Months 7-12: 1 face-to-face visit every month if patient meets certain requirements

Note: See FAQ on how to check eligibility.

#### Patient Pays

· No copayment, coinsurance, or deductible

#### Other Notes

- · Obesity reassessment and weight loss determination required at 6-month visit
- . If the patient loses at least 3 kg during the first 6 months, they're eligible for additional face-to-face visits occurring once a month for months 7-12
- · Patients who don't achieve a weight loss of at least 3 kg during the first 6 months, reassess their readiness to change and BMI after an additional 6-month period



Q

### Care Management and Coordination

Effective care management is key in achieving the aims of health care transformation and the journey down the road to value-based care. Care management leads to healthier people because they are connected to the needed resources and community services. Quality of care improves when patients are connected to the right services at the right time through care management. Due to the right services and the right care, care management leads to wiser spending. The following are resources that will help with development or improvement of care management and coordination.



The purpose of this guide is to provide a framework for

## https://www.ruralcenter.org/resources/tool kits/care-management-and-coordination

### Subject: Medicare Advantage

Question: I am having a hard time with Medicare Advantage plans. When do I treat them as commercial plans and when do I need to bill as if they are Medicare Red, White, and Blue?

Answer: You never bill them as if they are Original Medicare. You need to reach out to the Medicare Advantage plan for their billing guidance and negotiate with them to pay you your AIR if possible.



Subject: Nurse Practitioner Nursing Home

Question: Can the NP see the patient in the Nursing home or does it have to be the MD?

Answer: Under Federal Medicare rules it is allowable and it is allowable in every state I am aware of, but I would check the State Scope of Practice rules for the state you are located in just to be sure.



## Question: Follow Up Visits & CG Modifier

Question: Do we bill all Medicare follow up visits as RHC visits on a UB-04 with CG modifier or is there something that keeps us from doing all visits as this?

Answer: As long as the visit meets the definition of a face-to-face encounter with a provider (MD, NP, PA, LCSW, LCP) where a medically necessary service is provided within the scope of practice of the provider then it is appropriate.

## Subject: 25 Modifier



Question: Would we not add a 25 modifier to the visit, injection admin and the shot or just 99214,CG?

₹.

No, Do not add the 25 modifier to the claims. Just include the CPT code and CG modifier.

# Subject: Transitional Care

Question: Transitional Care Management Service-Would this be counted as a visit for the cost report?

### Answer: Yes

## Subject: Incident To

Question: Why even bill incident to services, it just increases the coinsurance and lowers the amount that MAC would pay as part of the AIR? Is it ultimately a commercial insurance benefit?

Answer: It does not lower the AIR payment and it does increase the amount receivable from the secondary payor or patient.

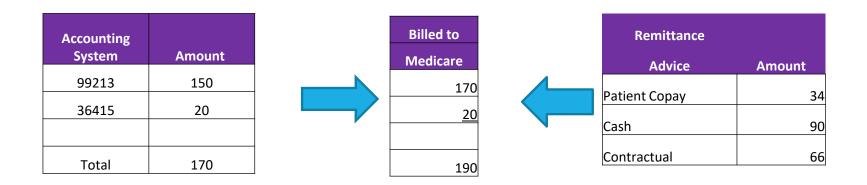


## Subject: Incident to

Question: If the service is not on eligible visit list (QVL), then what?

Answer: First the QVL is not definitive, so the service may still qualify for AIR payment. If it does qualify for AIR payment hold the charges and bill them incident to within a medically reasonable amount of time (30 days).

### **BILLING INCIDENT TO SERVICES**



### **Posting of Charge**

Account	Debit	Credit
Pat. Recievable	170	
Charges		170

### **Posting of Remittance**

Account	Debit	Credit
Contractual	46	
Cash	90	
AR		136

Notice Contractual does not match. Your Billing system must be able to handle this. The .01 method is not recommended by most billing companies.

### Result

Account	Debit	Credit
Charges		170
AR	34	
Cash	90	
Contractuals	<u>46</u>	_
Totals	170	170



Subject: Co-pay on Technical Components Question: When split billing for non-RHC services would that subject the beneficiary to two coinsurances?

Answer: There are no co-pays on laboratory technical components. Radiology services would be subject to co-pays.



## Subject: Radiology

How do we split the Chest x-rays on RHC?

Answer: The technical component is split billed to Medicare as a non-RHC service. The professional portion is included on the UB-04 as an RHC service and is "paid" incident to.



## Subject: EKGs

Question: We are a Independent RHC Office and do EKGs - The question is do we bill both under the same NPI and TIN or separate them and bill the Professional under RHC and the TC under the other NPI and TIN or leave them under the same.

Answer: The Professional Read will be billed incident to Medicare on the UB-04 and the technical component will be split billed to Medicare (see next slide)

## **EKG Billing**

СРТ	Description	How to bill
93000	Global interpretation and technical component	Do not bill this way in an RHC.
93005	Technical Component	Bill to Part B – Paid on 1500 for Independent and use UB- 04 and hospital outpatient provider number
93010	Interpretation	Bill on UB-04 (incident to – No visit)



## Subject: Telephone Only

Question: Are telephonic encounters considered telehealth? And should we keep up with those numbers?

Answer: Yes and Yes. If the telephone call reaches the level of a 99441 or a G0071 they will be paid by Medicare fee for service. The visits and cost does not count in the computation of the All-Inclusive RHC rate, but your cost report preparer needs this information to exclude from the AIR calculation.



Thank You! Mark Lynn, Healthcare Business Specialists <u>marklynnrhc@gmail.com</u>

