

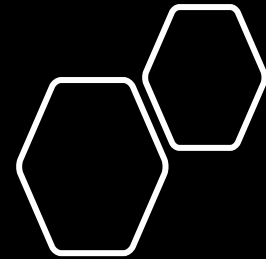


**Rural Health Clinic Billing – 101**  
**Healthcare Business Specialists**  
**November 17, 2022**



# Pre-Test

Check your progress!



1. Billing and Coding are the same thing.

---

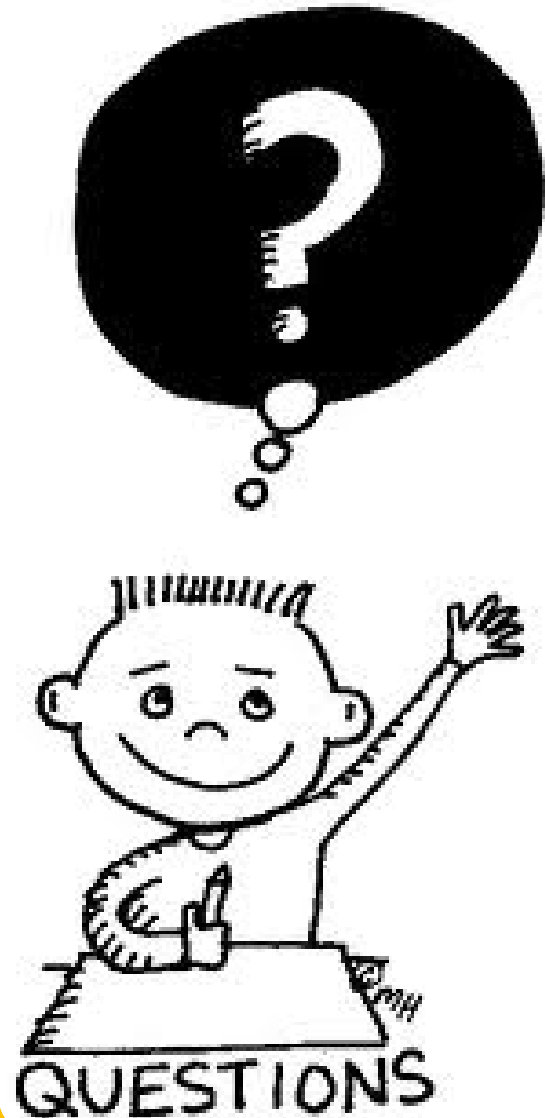
**a. True**

**b. False**

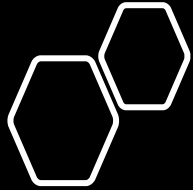
# Billing and Coding are not the same thing

Description	Coding	Billing
Creator	AMA	CMS
Types of Codes <i>ICD-10-CM (AMA/AHA/CMS/NCHS) Why did you perform the service? Do you have current coding guidelines?</i>	CPT Codes – Current Procedural Terminology (What did you do)	HCPCS II Codes Healthcare Common Procedure Coding System (What you did and what supplies were used)
Definition	It was designed to describe medical, surgical, and diagnostic services accurately. It is also used as a form of uniform communication among physicians, coders, patients, accreditation organizations, and those who pay for administrative, financial, and analytical purposes about certain medical procedures and services.	is a set of health care procedure codes based on CPT. It was designed to provide a standardized coding system in order to describe specific items and services that are provided when health care is delivered. It is a necessary form of coding for anyone who carries Medicare, Medicaid, and other health insurance programs in order to ensure that insurance claims are processed efficiently.
Example:	An RHC provides a 99213 via telehealth. The CPT Code is 99213.	The 99213 converts to a G2025 when billed to Medicare plus any required modifiers (CG/95/FQ)
Responsibility	Physicians, NPs, PAs, providers, Coders	Billers, Office Manager, CFO, Administrator

2. Rural Health Clinic Status directly impacts payments from the following:



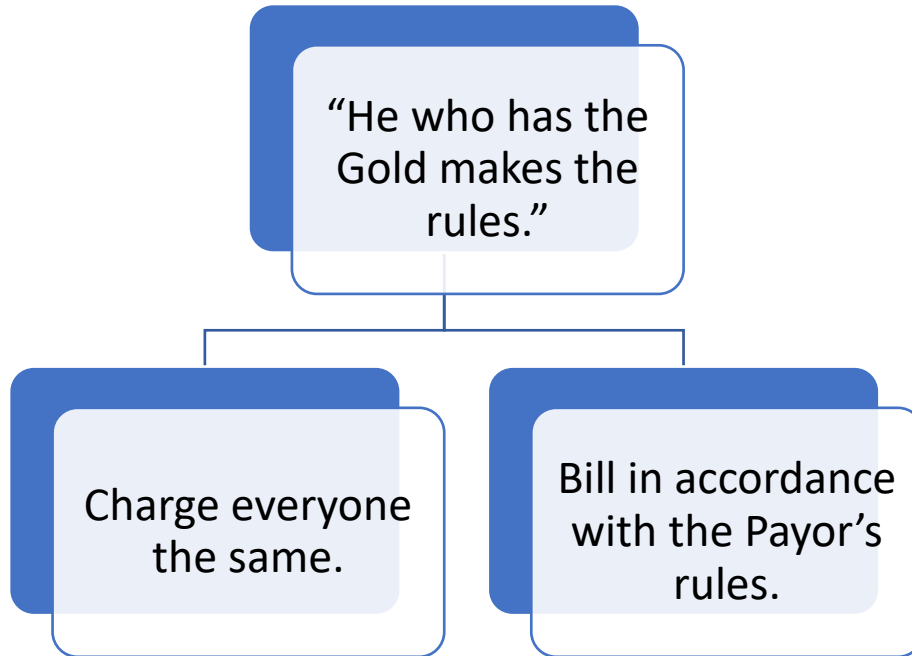
- A. Medicare**
- B. Medicaid**
- C. All Payers**
- D. Medicare and Medicaid**



RHC Status only  
affects  
reimbursement from:



# The Golden Rule

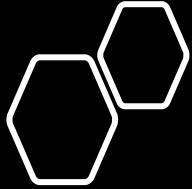


3. RHCs bill Medicare RHC claims for RHC covered services using the following Claim Form?

A. 1500

B. UB-04





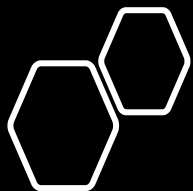
RHCs use the Form CMS-1450 (UB-04) or 837 Institutional to bill Medicare for RHC Services

- <https://www.cms.gov/outrreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/837i-formcms-1450-icn006926.pdf>



## Medicare Billing: Form CMS-1450 and the 837 Institutional





Independent RHCs use the Form CMS-1500 (837P) to bill Medicare for Labs, technical components, and hospital services.

<https://www.cms.gov/outreach-and-education/medicare-mln/mlnproducts/downloads/837p-cms-1500.pdf>

## Medicare Billing: 837P & Form CMS-1500



CPT codes, descriptions and other data only are copyright 2020 American Medical Association. All rights reserved. Applicable FARS/HHSAR apply. CPT is a registered trademark of the American Medical Association. Fee schedules, relative value units, conversion factors and/or related components are not assigned by the AMA, are not part of CPT, and the AMA is not recommending their use. The AMA does not directly or indirectly practice medicine or dispense medical services. The AMA assumes no liability for data contained or not contained herein.

## 4. RHCs should charge:

A. Only the RHC reimbursement rate to Medicare and Medicaid

B. All payors using the same chargemaster

C. All payors the same chargemaster except indigent patients

D. As much as possible

# Charge Example

I recommend 150 to 200 percent of the Medicare Fee Schedule.

For example, 150% = \$130 (85.59 \*1.5) and 200% = \$170 (85.59\*2). I would split the difference and charge \$150.

[https://www.palmettogba.com/palmetto/fees\\_front.nsf/fee\\_main?OpenForm](https://www.palmettogba.com/palmetto/fees_front.nsf/fee_main?OpenForm)

<b>Effective Date:</b>	01/01/2022	<b>Locality:</b>	35
<b>State:</b>	Tennessee	<b>Modifier:</b>	
<b>Procedure Code</b>	99213		

<b>Fees</b>	<b>Non-Facility</b>	<b>Facility</b>	<b>OPPS Cap Non-Facility</b>	<b>OPPS Cap Facility</b>	<b>Reduced Therapy</b>
<b>Participating Amount:</b>	\$85.59	\$63.67	\$0.00	\$0.00	\$37.96
<b>Non-Participating Amount:</b>	\$81.31	\$60.49	\$0.00	\$0.00	\$0.00
<b>Limiting Charge Amount:</b>	\$93.51	\$69.56	\$0.00	\$0.00	\$0.00

**RHCs can have a sliding fee schedule**

5. RHCs are paid an All-Inclusive Rate which pays for all Medicare services provided to the patient while at the RHC?

**a. True**

**b. False**

The All-Inclusive Rate does not cover the following:

Lab services  
(services except  
Venipuncture –  
CPT 36415)

Technical  
components

Hospital services

Telehealth (except  
Mental Health  
Services starting in  
2022)

Chronic Care  
Management

Principal Care  
Management

**Note: The six required lab services are not covered under the RHC benefit.**

6. To Bill Medicare RHCs must always have a Face-to-Face encounter.

A. True

B. False

# What is a Face-to-Face Encounter

## **40 - RHC and FQHC Visits**

**(Rev. 239, Issued: 01-09-18, Effective: 1-22-18, Implementation: 1-22-18)**

An RHC or FQHC visit is a medically-necessary medical or mental health visit, or a qualified preventive health visit. The visit must be a face-to-face (one-on-one) encounter between the patient and a physician, NP, PA, CNM, CP, or a CSW during which time one or more RHC or FQHC services are rendered. A Transitional Care Management (TCM) service can also be an RHC or FQHC visit. Services furnished must be within the practitioner's state scope of practice, and only services that require the skill level of the RHC or FQHC practitioner are considered RHC or FQHC visits.

<https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/bp102c13.pdf>

**Source: Chapter 13 Medicare Benefits Manual**



Examples of  
Medicare  
Services that  
do not  
require a  
Face-to-  
Face  
Encounter:

Telehealth  
Service

Chronic Care  
Management

Principal Care  
Management

7. For an RHC to bill an encounter to Medicare and receive the All-Inclusive Rate the encounter must be located on the Published Qualifying Visit List (QVL) ?

**a. True**

**b. False**

The Qualifying Visit List is updated internally by CMS, but that list is not readily available to the public.

- <https://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/FQHCPPS/Downloads/RHC-Qualifying-Visit-List.pdf>

## Rural Health Clinic Qualifying Visit List (RHC QVL)

(8-01-16)

The RHC QVL is intended as guidance for RHCs beginning to report HCPCS codes. It consists of frequently reported Healthcare Common Procedure Coding System (HCPCS) codes that qualify as a face-to-face visit between the patient and an RHC practitioner and it is not an all-inclusive list of stand-alone billable visits for RHCs. More information on what is considered a RHC visit is included in the “RHC Visits” section of this guidance.

In this update to the QVL, *HCPCS code G0490 has been added as a stand-alone billable visit effective October 1, 2016 and HCPCS codes G0436 and G0437 have been replaced with CPT codes 99406 and 99407 effective October 1, 2016.* See the table below and accompanying footnotes for more information. The billable visits shown in black below are both effective and payable as stand-alone services beginning with dates of service on or after April 1, 2016. The billable visits shown in red below are effective for dates of service on or after April 1, 2016, for claims and adjustments received on or after October 1, 2016. RHCs should hold claims solely for these billable visits (shown in red) until October 1, when RHCs can bill these claims for payment *with the CG modifier (explained below)*. For dates of service on or after October 1, 2016, a medically-necessary service not on the current QVL can be billed as a stand-alone billable visit if the service meets Medicare coverage requirements, is within the scope of the RHC benefit, and is not furnished incident to a physician’s service.

NOTE: The use of a HCPCS code from the below QVL does not guarantee payment of the claim. All of the conditions for coverage and payment must be met for payment to be made. RHCs must retain adequate documentation of a patient’s condition and the services furnished as part of the patient’s medical record, which, along with the claim, may be subject to review by CMS, its contractors, or other oversight authorities.

### HCPCS Reporting Requirements

For dates of service on or after April 1, 2016, RHCs are required to report the appropriate HCPCS code for each service line along with revenue code on their Medicare claims. Services furnished through March 31, 2016, are not required to be reported with HCPCS code and should be billed under the previous guidelines.

From April 1, 2016 through September 30, 2016, all charges for a visit must be reported on the service line with the qualifying visit HCPCS code, minus any charges for preventive services using revenue code 052x for medical services and/or revenue code 0900 for mental health services. RHCs are allowed to report additional 052x or 0900 revenue code lines. Beginning on October 1, 2016, the Medicare administrative contractors (MACs) will accept modifier CG (policy criteria applied) on RHC claims and adjustments. RHCs shall report modifier CG on one revenue code 052x and/or 0900 service line, which includes all charges subject to coinsurance and deductible for the visit. Modifier CG should only be used to indicate which revenue code 052x and/or 0900 service line should receive the all-inclusive rate (AIR) and be subject to coinsurance and deductible. Each additional service furnished during the visit should be reported with charges greater to or equal to \$0.01. The additional service lines are for informational purposes only. MACs will package/bundle the additional service lines, which do not receive the

8. An RHC must include a CG modifier on all claims for RHC covered services.

A. True

B. False

# Rural Health Clinics (RHCs) Reporting Requirements Frequently Asked Questions (FAQs)

(Revised 10-14-16)

**Q7.** Is modifier CG reported with the initial preventive physical examination (IPPE) when it is billed alone or with other billable services on a claim?

**A7.** No. Modifier CG does not need to be reported with the IPPE HCPCS code whether it is billed alone or with other payable services on a claim. When IPPE is furnished with another medically necessary face-to-face service, modifier CG is reported with the HCPCS code for the other billable service.

- <https://www.cms.gov/medicare/medicare-fee-for-service-payment/fqhcpps/downloads/rhc-reporting-faqs.pdf>

9. The MSP  
payer  
questionnaire  
questions  
must be  
asked

A. Every visit

B. Annually

C. Every 90 days

# Medicare Secondary Payor Rules

## Gathering Accurate Data

---

You must determine if Medicare is the primary or secondary payer for each inpatient admission or outpatient encounter before submitting a Medicare claim. Ask patients about other coverage. Questions you ask help update patient insurance information and verify the patient's CWF record is correct and current.

CMS developed tools, including an MSP model questionnaire, [Admissions Questions to Ask Medicare Beneficiaries](#), to help providers identify the correct primary claims payers for all patient hospital services provided. CMS electronic tools help identify and verify MSP situations. Get more information in [Medicare Secondary Payer Manual, Chapter 3, Section 20](#) or [contact your MAC](#).

Providers must keep completed MSP questionnaire copies and other MSP information for 10 years after the service date. You may keep hard copy files, optical images, microfilms, or microfiches. When storing these files online, keep negative and positive question responses.

- [https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/msp\\_fact\\_sheet.pdf](https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/msp_fact_sheet.pdf)

# Medicare Secondary Payer Questionnaire

- <https://www.cms.gov/Medicare/Coordination-of-Benefits-and-Recovery/Coordination-of-Benefits-and-Recovery-Overview/Medicare-Secondary-Payer/Medicare-Secondary-Payer>

[https://www.cms.gov/medicare/coordination-of-benefits-and-recovery/providerservices/downloads/pro\\_othertool.pdf](https://www.cms.gov/medicare/coordination-of-benefits-and-recovery/providerservices/downloads/pro_othertool.pdf)

## 20.2.1 - Admission Questions to Ask Medicare Beneficiaries

*(Rev.)*

The following *questionnaire contains* questions *that can be used* to ask Medicare beneficiaries upon each inpatient and outpatient admission. Providers *may use this* as a guide to help identify other payers that may be primary to Medicare. *This questionnaire is a model of the type of questions that may be asked to help identify Medicare Secondary Payer (MSP) situations. If you choose to use this questionnaire, please note that it was developed to be used in sequence. Instructions are listed after the questions to facilitate transition between questions. The instructions will direct the patient to the next appropriate question to determine MSP situations.*

### Part I

1. Are you receiving Black Lung (BL) Benefits?

\_\_\_ Yes; Date benefits began: *MM/DD/CCYY*

**BL IS PRIMARY ONLY FOR CLAIMS RELATED TO BL.**

\_\_\_ No.

2. Are the services to be paid by a government program such as a research grant?

\_\_\_ Yes; Government Program will pay primary benefits for these services

\_\_\_ No.

3. Has the Department of Veterans Affairs (DVA) authorized and agreed to pay for care at this facility?

\_\_\_ Yes.

**DVA IS PRIMARY FOR THESE SERVICES.**

\_\_\_ No.

4. Was the illness/injury due to a work related accident/condition?

\_\_\_ Yes; Date of injury/illness: *MM/DD/CCYY*

Name and address of WC plan:

\_\_\_\_\_

Policy or identification number: \_\_\_\_\_

Name and address of your employer:

\_\_\_\_\_

**WC IS PRIMARY PAYER ONLY FOR CLAIMS RELATED TO WORK RELATED INJURIES OR ILLNESS, GO TO PART III.**

\_\_\_ No. **GO TO PART II.**



10. CPT  
Category II  
Codes can  
not be  
included on  
the UB-04.

A. True

B. False

# 11. What Place of Service Code should an RHC use when billing Medicare?

A. 72

B. 11

C. The Revenue Code serves as the Place of Service Code on the UB-04

# Revenue Codes can be found in Chapter 9 Medicare Claims Processing Manual

[https://www.cms.gov/  
regulations-and-  
guidance/guidance/ma  
nuals/downloads/clm1  
04c09.pdf](https://www.cms.gov/regulations-and-guidance/guidance/manuals/downloads/clm104c09.pdf)

## Revenue Codes, FL42

The RHC/FQHC assigns a revenue code for each type of service provided and enters the appropriate four-digit numeric revenue code to explain each charge.

For FQHC claims with dates of service on or after January 1, 2010, FQHCs may report additional revenue codes when describing services rendered during an encounter. However, Medicare payment will continue to be reflected only on claim lines with the revenue codes in the following table:

Code	Description
0521	Clinic visit by member to RHC/FQHC
0522	Home visit by RHC/FQHC practitioner
0524	Visit by RHC/FQHC practitioner to a member in a

---

Code	Description
	covered Part A stay at the SNF
0525	Visit by RHC/FQHC practitioner to a member in a SNF (not in a covered Part A stay) or NF or ICF MR or other residential facility
0527	RHC/FQHC Visiting Nurse Service(s) to a member's home when in a home health shortage area
0528	Visit by RHC/FQHC practitioner to other non RHC/FQHC site (e.g., scene of accident)
0519	Clinic, Other Clinic (only for the FQHC supplemental payment)
0900	Mental Health Treatment/Services

12. An RHC treats a patient on January 1, 2022 and charges \$233. The RHCs AIR is \$113. When the bill is submitted to Medicare how much does Medicare pay?

A. 0

B. \$120

C (\$120)

D. \$46.60

# Negative Reimbursement

## Rural Health Clinics (RHC)

For Rural Health Clinics (RHCs), negative reimbursement is encountered when the cost of the visit is greater than the provider encounter rate and the billed amount is applied to the patient's Medicare deductible.

Example	2022	
Total billed amount	\$233	\$115.00
Provider all-inclusive reimbursement rate	\$113	\$75.00
Amount applied to deductible	\$233	\$115.00
Beneficiary's responsibility	\$233	\$115.00
Medicare reimbursement	-\$120	-\$40.00

When posting it is important to balance to the patient responsibility per the EOB. The variance is Medicare contractual and is an adjustment (not collectable from the patient).

13. When posting a negative reimbursement claim an RHC should always:

**A. Ensure that the Patient Balance remains correct after posting.**

**B. Post the withhold to the patient balance.**

**C. Include the negative reimbursement on the Credit Balance Report.**





14. How often does an RHC have to complete a Form 838 Credit Balance Report?

---

- A. Weekly
- B. Monthly
- C. Quarterly
- D. Annually

The Medicare Credit Balance Report must be completed Quarterly or your payments will be cut off.

<https://www.cms.gov/medicare/cms-forms/cms-forms/downloads/cms838.pdf>

**MEDICARE CREDIT BALANCE REPORT  
CERTIFICATION PAGE**

The Medicare Credit Balance Report is required under the authority of sections 1815(a), 1833(e), 1886(a)(1)(C) and related provisions of the Social Security Act. Failure to submit this report may result in a suspension of payments under the Medicare program and may affect your eligibility to participate in the Medicare program.

**ANYONE WHO MISREPRESENTS, FALSIFIES, CONCEALS OR OMITTS ANY ESSENTIAL INFORMATION MAY BE SUBJECT TO FINE, IMPRISONMENT OR CIVIL MONEY PENALTIES UNDER APPLICABLE FEDERAL LAWS.**

**CERTIFICATION BY OFFICER OR ADMINISTRATOR OF PROVIDER**

I HEREBY CERTIFY that I have read the above statements and that I have examined the accompanying credit balance report prepared by:

Provider Name	Provider 6-Digit Number

for the calendar quarter ended \_\_\_\_\_ and that it is a true, correct, and complete statement prepared from the books and records of the provider in accordance with applicable Federal laws, regulations and instructions.

Signature of Officer or Administrator of Provider

Name and Title

Date (mm/dd/yyyy)

**CHECK ONE:**

- Qualify as a Low Utilization Provider
- The Credit Balance Report Detail Page(s) is attached.
- There are no Medicare credit balances to report for this quarter. (No Detail Page(s) attached)

Contact Person	Telephone Number (including area code)



15. Influenza and Pneumococcal shots as well as Covid Vaccines and MABs in a Rural Health Clinic are:

---

A. Paid using a log on the RHC Cost Report

B. Billing on the 1500 Form

C. Billed on the UB-04 incident to an encounter

D. Billed to Medicare Part D

16. To Bill for RHC services a new RHC needs the following:

---

A. Type 2 Institutional NPI number

---

B. CCN/PTAN number from CMS (See the Tie-In Letter)

---

C. An All-Inclusive Rate set by the MAC

---

D. A Submitter ID for Electronic filing

---

E. All of the Above

# Tie-In Letter

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Atlanta Regional Office  
61 Forsyth Street, SW, Suite 4T20  
Atlanta, Georgia 30303-8909



SENT VIA INTERNET EMAIL TO [dani.gilbert@outlook.com](mailto:dani.gilbert@outlook.com)  
(Receipt of this notice presumed to be January 21, 2022– date notice e-mailed)

January 21, 2022



Re: Rural Health Clinic (RHC) CMS Certification Number (CCN): **88-3857**

Dear Administrator:

The Centers for Medicare and Medicaid Services approves your participation as a Rural Health Clinic (RHC) in the Medicare program effective **December 21, 2021**. The identification number shown above should be referenced on all forms and correspondence relating to the Medicare Program. **Palmetto GBA** serves as your Medicare Administrative Contractor (MAC) and the fiscal year end (FYE) date is **December 31**. You should report any changes in staffing, services, ownership, or other significant information to Palmetto GBA.

If you believe that this determination is incorrect, you may request that it be reconsidered. Your request must be submitted in writing, to this office, within sixty (60) days of receipt of this letter. If you have any questions, please contact Jackie Whitlock at (404) 562-7437 or [jacqueline.whitlock@cms.hhs.gov](mailto:jacqueline.whitlock@cms.hhs.gov).

Sincerely,

Jacqueline  
J. Whitlock  
S

Digitally signed by  
Jacqueline J.  
Whitlock-S  
Date: 2022.01.21  
12:01:50 -05'00'

Linda D. Smith  
Director  
Division of Survey and Enforcement

cc: Palmetto GBA (10311)  
Tennessee State Survey Agency

# Submitter ID

## Medicare Claims Processing Manual

### Chapter 24 - EDI Support Requirements

Draft June 3002

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17. We are an Independent RHC and have non-rhc hours. Can we bill the non-rhc services with the same NPI number?

A. Yes

B. No

# New Edits are affecting RHC payments

## New Editing Established for Federally Qualified Health Center and Rural Health Clinics

For claims processed on and after July 1, 2021, editing is being established for claims submitted by a Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC) for Medicare Part B Jurisdiction J.

If you are designated by Medicare as a FQHC or a RHC and perform services that are outside the scope of the FQHC or RHC, it is the responsibility of the clinic to ensure that the service is submitted to the correct Medicare Administrative Contractor, for either Part A or Part B.

Only Independent FQHCs or RHCs should be submitting services to Medicare Part B for non-clinic services. Please follow CMS Internet Only Manual instructions found in the [Benefit Policy Manual, 100-2, Chapter 13](#) (PDF, 470 KB) and the [Claims Processing Manual, 100-4, Chapter 9](#) (PDF, 312 KB) to ensure proper billing.

Monitoring will continue to ensure that services are not paid by both A and B. Clinic services submitted to Part B that should be included in the All Inclusive Rate (AIR) or those that are considered a FQHC or RHC benefit will be denied as they should be submitted to Part A. Claims will be denied with the following CARC and RARC messages below:

**CARC 109** – Claim/service not covered by this payer/contractor. You must send the claim/service to the correct payer/contractor.

**RARC N418** – Misrouted claim. See the payer's claim submission instructions.

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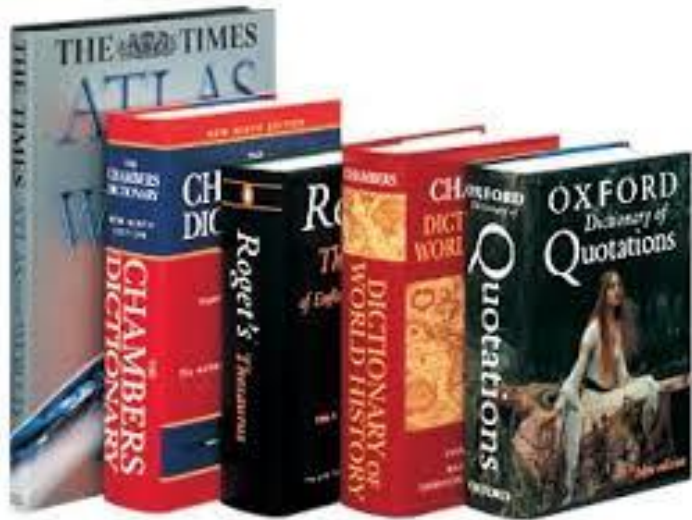
Last Updated: 06/28/2021

[https://palmettogba.com/palmetto/jja.nsf/DIDC/AD6P2U7755~Facilities%20and%20Organizations~Rural%20Health%20Clinics%20\(RHCs\)](https://palmettogba.com/palmetto/jja.nsf/DIDC/AD6P2U7755~Facilities%20and%20Organizations~Rural%20Health%20Clinics%20(RHCs))

18.  
Medical  
RHC  
Telehealth  
Claims are  
currently  
paid as  
follows:

A. At the clinic's All-Inclusive Rate AIR

B. At a fee for service rate of \$97.24, except mental health services in 2022 which are paid at the AIR.



## Reference Materials





# RESOURCES

# Rural Health Clinic Information Exchange Facebook Group

<https://www.facebook.com/groups/1503414633296362>

The screenshot shows the Facebook interface for the 'Rural Health Clinics Information Exchange' group. At the top, a yellow banner reads 'November 17, 2022 #powerofrural' and 'National Rural Health Day Celebrating the Power of Rural!'. Below the banner, the group name 'Rural Health Clinics Information Exchange' is displayed with 'Public group · 3.9K members' and an 'Invite' button. The navigation bar includes 'Discussion', 'Your Items', 'Media', 'Files', 'People', and 'Saved'. The main content area has a 'Write something...' text box and options for 'Photo/video' and 'Poll'. A 'Featured' section is currently empty. A post by 'Mark Lynn' (Admin) says 'Happy National Rural Health Day!!!'. The right sidebar contains an 'About' section with details on group privacy and location.

**Rural Health Clinics Information Exchange**  
Public group · 3.9K members

Discussion Your Items Media Files People Saved

Write something...

Photo/video Poll

**Featured** Add  
Members won't see this section when it's empty.

Mark Lynn Admin · Just now  
Happy National Rural Health Day!!!

**About**  
The Rural Health Clinics Information Exchange was created to distribute information related to rural health clinics as established in Public Law... See more

- Public: Anyone can see who's in the group and what they post.
- Visible: Anyone can find this group.
- Chattanooga, Tennessee

Learn more

# CRHCP Program

Here is the link to the NARHC CRHCP program. Use HBSS23 to get a 10% discount.

<https://www.narhc.org/assnfe/ev.asp?ID=469>

Here is the link to the Introduction to RHCs

<https://www.narhc.org/assnfe/ev.asp?ID=394>

## CRHCP Course: Spring 2023 Session

Event Date: 2/14/2023 - 4/29/2023

Event Overview

Cancellation Policy

Scholarships

### Certified Rural Health Clinic Professional (CRHCP) Course



NARHC is offering Directors, Clinic Administrators & other RHC leaders a unique full-spectrum course designed to teach you how to operate a successful Rural Health Clinic. Upon course completion & attainment of an 80% or higher exam score, you will earn a CRHCP certification.

- **Enrollment:** Begins February 14, 2023. Download the PDF form [HERE](#) (Available January 1) and return OR register online. As soon as your payment has been processed, you will receive an email notification with further instructions for the course.
- **Cost:** NARHC Member \$450/learner, Non-Member \$600/learner  
*Interested in a Scholarship? Check with your State Office of Rural Health to see if they participate!*
- **Course Format:** The course content is all online with an online proctored final exam. The final exam test window will be April 24-28, 2023.
- **Length of Course:** Approximately 15-20 hours. Most people require 4-6 weeks to complete.
- **Content:** The CRHCP Course consists of 4 modules: Admin & Finance, Billing & Coding, Regulatory Compliance & Quality, and Federal Updates with short pre-tests throughout the first 3 modules. To view the Learning Objectives, [Click Here](#).
- **Pre-requisites:** None.

Online Library ▾

Topics &amp; States ▾

Rural Data Visualizations ▾

Case Studies &amp; Conversations ▾

Tools for Success ▾

[Rural Health](#) > [Topics & States](#) > [Topics](#)


## Rural Health Clinics (RHCs)

### On This Page

- [Overview](#)
- [FAQs](#)

### More in This Topic Guide

- [Resources](#)
- [Organizations](#)
- [Funding & Opportunities](#)
- [News](#)
- [Events](#)
- [Models and Innovations](#)
- [About This Guide](#)

The Rural Health Clinic (RHC) program is intended to increase access to primary care services for patients in rural communities. RHCs can be public, nonprofit, or for-profit healthcare facilities. To receive certification, they must be located in rural, underserved areas. They are required to use a team approach of physicians working with non-physician providers such as nurse practitioners (NP), physician assistants (PA), and certified nurse midwives (CNM) to provide services. The clinic must be staffed at least 50% of the time with an NP, PA, or CNM (requirement waived during COVID-19 public health emergency). RHCs are required to provide outpatient primary care services and basic laboratory services.

The main advantage of RHC status is enhanced reimbursement rates for providing Medicare and Medicaid services. The MLN Fact Sheet, [Rural Health Clinic](#), describes how RHCs are reimbursed “an all-inclusive rate (AIR) for medically-necessary primary health services and qualified preventive health services furnished by an RHC practitioner.” For Medicaid, a [2016 CMS letter to state health officials](#) details how Medicaid visits are reimbursed under a Prospective Payment System (PPS) or an alternative payment methodology (APM), providing a payment that is at minimum the same amount required under a PPS. For specific Medicare regulations governing the RHC program, see [Rural Health Clinics - Rules and Guidelines](#) compiled by the [National Association of Rural Health Clinics](#), or visit the Centers for Medicare and Medicaid Services (CMS) [Medicare Rural Health Clinics Center](#).

### Frequently Asked Questions:

- [Who do I contact if I have questions regarding the development and ongoing management of RHCs?](#)
- [How do I get certified as an RHC?](#)
- [Are there any other considerations before becoming an RHC?](#)
- [What is the difference between a provider-based RHC and an independent RHC?](#)
- [Are there location requirements for RHCs?](#)
- [If a location loses its non-urbanized area and/or shortage designation, is it possible to remain a Rural Health Clinic?](#)
- [Are there special staffing requirements for RHCs?](#)

# Rural Health Information Hub

- <https://www.ruralhealthinfo.org/topics/rural-health-clinics>

# RHIhub Evidence Based Toolkits

- <https://www.ruralhealthinfo.org/toolkits>

## Evidence-Based Toolkits for Rural Community Health

Step-by-step guides to help you build effective community health. Resources and examples are drawn from evidence-based and promising programs. By learning from programs that are known to be effective, you can make the best use of limited funding and resources.

### Rural Community Health Toolkit



Start here for a guide to building rural community health programs to address any type of health issue. Learn how to identify community needs, find evidence-based models, plan and implement your program, evaluate results, and much more.

### Aging in Place Toolkit



Explore program models and approaches to support rural aging in place.

### Care Coordination Toolkit



Find models and program examples for delivering high-quality care across different rural healthcare settings.

### Chronic Obstructive Pulmonary Disease Toolkit



Learn how to develop programs to address COPD in rural communities.

### Community Health Workers Toolkit



Learn about roles community health workers (CHWs) fill, as well as CHW training approaches.

### Community Paramedicine Toolkit



Discover models and resources for developing community paramedicine programs in rural areas.

### Diabetes Prevention and Management Toolkit



Find resources and best practices to develop diabetes prevention and management programs in rural areas.


### Early Childhood Health Promotion Toolkit



Learn how to develop early childhood health promotion programs in rural areas.

### Emergency Preparedness and Response Toolkit



Discover strategies, resources, and case studies to support rural emergency preparedness and response. 

## ABOUT THE EVIDENCE-BASED TOOLKITS

The evidence-based toolkits show program approaches that you can adapt to fit your community and the needs of the people you serve, allowing you to:

- Research approaches to improve health programs
- Discover what works and what doesn't
- Learn about common obstacles and solutions
- Connect with program experts
- Evaluate your program to increase impact

Toolkits are developed based on a review of rural programs and initiative literature, extensive literature review, and evidence-based and promising programs featured in the toolkit. Program developers interviewed to provide insights into their work and guidance for other communities interested in undertaking a similar project.

## MORE USEFUL TOOLS

[Rural Health Models and Innovations](#)  
Features rural health programs and interventions, including evidence-based approaches

[Rural Community Health Gateway](#)  
Resources for every stage of program implementation, from finding a community, to securing funding, to planning for long-term sustainability

## SHARE THIS PAGE

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# National Association of RHCs



The first card shows a man in a white shirt looking stressed, with a large red "no" symbol (a circle with a diagonal slash) overlaid on the image. The text reads "How Does the No Surprises Act Impact RHCs?". Below the image is the text "Good Faith Estimate Details". The second card features a speech bubble with "COVID-19" inside, and the text "Free 2021 Fall Institute COVID-19 Sessions Now Available!". Below this is a photo of a man in a white shirt speaking at a podium in a conference room, with the caption "KPCA Highlights NARHC 2021 Fall Institute".

## The NARHC Mission Statement

*"To educate and advocate for Rural Health Clinics, enhancing their ability to deliver cost-effective, quality health care to patients in rural, underserved communities."*



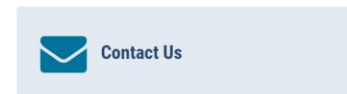
Join Our Email List and Stay Informed!

Want to stay informed about the changes affecting RHCs as they happen? Then you need to be signed up to receive emails from NARHC's Washington, D.C. office, so we can provide you all the news on



Newsletters

The NARHC Newsletters are published quarterly to 5500 people. It contains breaking RHC News, Legislative Updates, Stories from Member Consultants, Educational Opportunities, Conference



<https://www.narhc.org/narhc/Default.asp>

# <https://www.narhc.org/News/29373/Join-NARHC-DC-Staff-for-Virtual-Office-Hours>

## • **Join NARHC DC Staff for Virtual Office Hours!**

- NARHC DC Staff will host RHC Office Hours at 1 pm ET every other Wednesday via Zoom. We encourage anyone with RHC questions to join us! We hope that this form of technical assistance will increase the dialogue between NARHC staff and the RHC community. Questions regarding HRSA COVID-19 programs, RHC policy, Medicare, RHC certification, and more are all acceptable!

Stop by the Zoom room anytime between 1 and 2 PM ET, and as always don't hesitate to contact us if you need assistance outside of this time.

The schedule for the remainder of 2022 is as follows:

Wednesday October 12 Wednesday October 26

Wednesday November 9 Wednesday November 23

Wednesday December 7 Wednesday December 21

No registration is required, and RHCs can join using the below link or call-in information.

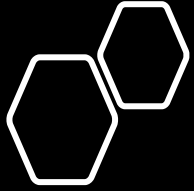
### **Zoom Webinar Information:**

<https://us06web.zoom.us/j/88034174077>

### **Audio Conference Details:**

Attendees without computer access or computer audio can use the dial-in information below:

- Dial-in Toll-Free #: +1 929-436-2866 PIN: 880 3417 4077#
- Meeting ID: 880 3417 4077
- We hope to see you there!



# NARHC Technical Assistance Webinars

- **RHC Policies & Procedures**  
Thursday, October 6, 2022
- [Webinar Recording](#)
- [Webinar Transcript \(PDF\)](#)
- [Slide Presentation \(PDF\)](#)



[https://www.narhc.org/narhc/TA\\_Webinars1.asp](https://www.narhc.org/narhc/TA_Webinars1.asp)



# Cloud Based RHC Policies and Procedures

- Introducing our cloud-based RHC Policies and Procedures subscription service. Now your staff has a convenient way to engage with the policies of your clinic and at the same time be up-to-date and compliant! For more information on this new service click here for a brochure. inQdocs brochure
- Cost is \$75 per month billed quarterly at \$225 or \$900 per year. HBS will cover the first year and setup if you want to use this service. After the first 12 months, the fee will be responsibility of the clinic.



[https://www.inquiseek.com/downloads/inqdocs\\_brochure.pdf](https://www.inquiseek.com/downloads/inqdocs_brochure.pdf)

# Become a RH-CBS

## <https://www.archprocoding.com/>

2022 National Rural/Community Health Documentation, Coding & Billing Bootcamp

Tuesday, March 22, 2022

10:00 AM

to Wednesday, March 23, 2022

4:30 PM EST

Category: Rural or Community Health Coding & Billing Bootcamp

- **Price:** \$299 Per Person for both days. Includes optional exam
- **Member Price:** \$249 (Must be logged into your member account)
- **Times:** 10:00am - 4:30pm EST, 9:00am - 3:30pm CST, 8:00am - 2:30pm MST, 7:00am - 1:30pm PST
- **CEUs/CMEs:** Approved for 11 CEUs AAPC/ArchProCoding

**INSTRUCTIONS TO ACCESS THIS TRAINING WILL BE SENT OUT THE DAY BEFORE ON 3/21/2022**

REGISTER NOW

This 2 day LIVE VIRTUAL bootcamp focuses on clinical documentation, coding, & billing for Rural Health Clinics (RHCs) & Community Health Centers (FQHCs) and allows attendees who choose to use their webcam to have smooth and natural live Q&A sessions with the instructor!

Though this class is designed to help facility managers and revenue cycle staff to pass the optional certification exam to become a Rural Health - Coding & Billing Specialist (RH-CBS) or a Community Health Coding & Billing Specialist (CH-CBS) we urge clinical personnel (MD, DO, NP, PA, RN) to attend as well since clinical documentation is key to

everything. RIII D A SHARED FOUNDATION OF KNOWLEDGE

# RHC Billing Resources from HBS

502 SHADOW PARKWAY, CHATTANOOGA, TN, 37421

(833) 787-2542



HOME ABOUT SERVICES RESOURCES WEBINARS CALENDAR CONTACT



## RHC MEDICARE BILLING RESOURCES

Healthcare Business Specialists, LLC is pleased to provide you with these billing resources to help your rural health clinic bill Medicare for your services. Billing RHC services requires the ability to create a UB-04 in an electronic format (837I). Many RHCs need access to Direct Data Entry (DDE) to verify coverage or adjust claims and Ability is a service that many of our RHC clients recommend.

2/7/2022 Palmetto Billing Guide for RHCs

### BILLING & CODING RESOURCES DURING COVID-19

3/26/2020 Special coding advice during COVID-19 public health emergency by: AMA Coding

3/23/2020 Coverage and Payment Related to COVID-19 Medicare by: CMS Fact Sheet

3/22/2020 2019-Novel Coronavirus (COVID-19) Medicare Provider Enrollment Relief Frequently Asked Questions (FAQs) by: CMS FAQ

3/18/2020 COVID-19 Frequently Asked Questions (FAQs) for State Medicaid and Children's Health Insurance Program (CHIP) Agencies by: Medicaid FAQ

Healthcare Business Specialists conducted a series of RHC billing webinars in January, 2020. The following links will take you to the recordings of the webinars.

- Recording of the Beginning RHC Billing Session 1 on January 21, 2020
- Recording of the RHC Billing Session 2 on January 22, 2020
- Recording of the RHC Billing Session 3 on January 23, 2020
- Recording of the RHC Billing Session 4 on January 28, 2020

We have provided the Slide Presentations for each of the webinars in the following links.

- Slide Presentation for Session 1 on January 21, 2020 (PDF)
- Slide Presentation for Session 2 on January 22, 2020 (PDF)
- Slide Presentation for Session 3 on January 23, 2020 (PDF)
- Slide Presentation for Session 4 on January 28, 2020 (PDF)
- Medicare Secondary Fact Sheet from CMS

<http://www.ruralhealthclinic.com/rhc-billing>

# National Organization of State Offices of Rural Health

## Medicare RHC Information

*Info applies only to Medicare unless otherwise indicated*

### HHS resource links

#### QRHP & related

RHC Technical Assistance Series Archive - <http://www.hrsa.gov/ruralhealth/policy/confcall/>

Starting a Rural Health Clinic - A How-To Manual - <http://www.hrsa.gov/ruralhealth/pdf/rhcmanual1.pdf>

Comparison of the RHC and FQHC Programs - <http://www.ask.hrsa.gov/downloads/fqhc-rhccomparison.pdf>

Rural Assistance Center RHC page - <http://www.raconline.org/topics/clinics/rhc.php>

### CMS

RHC Center - <http://www.cms.gov/center/rural.asp>

RHC Fact Sheet - <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/Downloads/RuralHealthClinctstht.pdf>

RHC Certification and Compliance - [http://www.cms.gov/CertificationandCompliance/18\\_RHCs.asp](http://www.cms.gov/CertificationandCompliance/18_RHCs.asp)

RHC Claim Processing Manual - <http://www.cms.gov/manuals/downloads/clm104c09.pdf>

RHC Benefit Policy Manual - <http://www.cms.gov/manuals/Downloads/bp102c13.pdf>

FI/MAC Info - <http://www.cms.gov/Research-Statistics-Data-and-Systems/Monitoring-Programs/provider-compliance-interactive-map/index.html>

Medicare Advantage guide - <https://www.cms.gov/MedicareAdvntgSpecRateStats/downloads/oon-payments.pdf>

State Survey Agency contacts - [http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/downloads/State\\_Agency\\_Contacts.pdf](http://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/downloads/State_Agency_Contacts.pdf)

### History

The Rural Health Clinic Services Act of 1977 (Public Law 95-210) was enacted to address an inadequate supply of physicians serving Medicare beneficiaries in rural areas and to increase the utilization of non-physician practitioners such as NPs and PAs in rural areas. There are approximately 4,000 RHCs nationwide (January 2013).

### Location Requirements

To be certified as an RHC, at the time of survey a clinic must be located in a Census-designated, non-urbanized area and in a shortage area (geographic or population HPSA, MUA [not MUP], or governor-designated). The shortage area must have been designated or renewed within the previous four years (through the end of the calendar year in which it expires).<sup>\*</sup> The Balanced Budget Act of 1997 amended the RHC statute to authorize CMS to decertify RHCs that no longer meet the location requirements, but only after adopting regulations that create an exemption for RHCs determined to be "essential to the delivery of primary care services that would otherwise be unavailable in the geographic area served by the clinic." CMS hasn't finalized such regulations, so all RHCs are, in effect, grandfathered into the program. However, if an RHC relocates, the new address must meet all location and compliance requirements to maintain certification.

If an RHC is certified as the result of a MUA or governor-designated shortage area, it may seek a facility HPSA designation from HRSA, which facilitates participation in the National Health Service Corps (NHSC). For more information, visit: <http://bhpr.hrsa.gov/shortage/hpsas/ruralhealthhpsa.html>

**Rural/Non-urbanized Area:** To determine whether a clinic location is non-urbanized, use one of these web-based tools:

⇒ RAC - Am I Rural? (Census non-urbanized status) - <http://ims2.missouri.edu/rac/amirural/default.asp>

⇒ 2010 Census 'rural' search - <http://factfinder2.census.gov/faces/nav/jsf/pages/searchresults.xhtml?ref=addr&refresh=t>

*Note: If no "urbanized area" result is included in the Geographies search result list, the address is rural for RHC certification purposes. It will not actually include a "rural" entry on the list. Rural includes urban clusters.*

For more information about Census rural and urban classifications, visit the 2010 Census Urban and Rural Classification page at: <http://www.census.gov/geo/www/ua/2010urbanruralclass.html>

**Shortage Area:** To determine whether a clinic location is in a qualifying shortage area, use the *HRSA Find A Shortage Area* tool located at: <http://bhpr.hrsa.gov/shortage/shortageareas/index.html>

<sup>\*</sup>The regulations state three years. The requirement was amended in statute, but CMS has not updated the regulations.

<https://nosorh.org/>

<https://static1.squarespace.com/static/53c5f79de4b0f4932a3942a8/t/636aa2a1650ccd613d4c9f05/1667932833568/2022+Rural+Health+Clinic+Issues+Document+for+RHCs+%28Great+Summary+Document+for+Clinic%29+as+of+10+21+2022.pdf>



## Rural Health Clinic



# What is a rural health clinic?

## RHC Fact Sheet

<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/RuralHealthClinicFactSheet.pdf>

**Last Update: January 2022**

# CMS Rural Health Clinics Center

Spotlights  
has  
updated  
billing  
information  
for RHCs

An official website of the United States government [Here's how you know](#) ▾

Home | About CMS | Newsroom | Archive | [Help](#) [Print](#)

**CMS.gov**  
Centers for Medicare & Medicaid Services

Search CMS

Medicare Medicaid/CHIP Medicare-Medicaid Coordination Private Insurance Innovation Center Regulations & Guidance Research, Statistics, Data & Systems Outreach & Education

Home > Rural Health Clinics Center

## Rural Health Clinics Center

### Spotlights

- RHC Policies Addressed in the CY 2022 Physician Fee Schedule Final Rule**

CMS issued the [CY 2022 Medicare Physician Fee Schedule Final Rule](#) which included several provisions that impacted RHCs. A list of provisions effective January 1, 2022 is outlined below. Information regarding each of these policies is available in the [CY 2022 Medicare Physician Fee Schedule Final Rule Fact Sheet](#).

  - Payment limit per visit changes for independent and provider-based RHCs
  - Payment for attending physician services furnished by RHCs to hospice patients
  - Concurrent Billing for Chronic Care Management Services (CCM) and Transitional Care Management (TCM) Services for RHCs
  - Mental Health Services Furnished via Telecommunications Technologies for RHCs
  - Change to the general care management HCPCS code G0511 to replace G2064 and G2065 with CPT code 99424 and 99426
- COVID-19 Public Health Emergency (PHE) - Updates for RHCs**

To provide as much support as possible to RHCs and their patients during the COVID-19 (PHE), we have made several changes to RHC requirements and payments. These changes are for the duration of the COVID-19 PHE, and we will continue to review our policies as the situation evolves. For additional information and other flexibilities, please see the link: <https://www.cms.gov/files/document/03092020-covid-19-faqs-508.pdf> (PDF)
- COVID-19 Vaccines in RHCs**

COVID-19 vaccines and their administration will be paid the same way influenza and pneumococcal vaccines and their administration are paid in RHCs. Influenza and pneumococcal vaccines and their administration are paid at 100 percent of reasonable cost through the cost report. The beneficiary coinsurance and deductible are waived. For Medicare Advantage patients, RHCs and FQHCs should submit COVID-19 vaccine administration claims to the Medicare Advantage Plan for dates of service on or after January 1, 2022. Original Medicare won't pay for these claims beginning in January 2022. For dates of service in 2021, RHCs and FQHCs should use the cost report to bill for administering COVID-19 vaccines. For additional information, please see <https://www.cms.gov/covidvax>.
- Payment for Telehealth Services for RHCs During the COVID-19 PHE**

On March 27, 2020, the Coronavirus Aid, Relief, and Economic Security Act (CARES Act) was signed into law. Section 3704 of the CARES Act authorizes RHCs to furnish distant site telehealth services to Medicare

<http://www.cms.gov/Center/Provider-Type/Rural-Health-Clinics-Center.html>

## Important Links

### Billing / Payment

- [CY 2022 Payment Rate Increases for RHCs](#)
- [CY 2021 Payment Rate Increases for RHCs](#)
- [CY 2020 Payment Rate Increase for RHCs](#)
- Communication Technology Based Services and Payment for Rural Health Clinic (RHCs) and Federally Qualified Health Centers (FQHCs) [January 2019]: [MM10843 \(PDF\)](#)
- CY 2019 Payment Rate Increase for RHCs. See [MM10989 \(PDF\)](#) .
- Medicare Claims Processing Manual: [Chapter 9 - Rural Health Clinics/Federally Qualified Health Centers \(PDF\)](#)
- Medicare Benefit Policy Internet Only Manual: [Chapter 13 - Rural Health Clinic \(RHC\) and Federally Qualified Health Center \(FQHC\) Services](#) - See [MM11019 \(PDF\)](#)
- [RHC Preventive Services Chart \(PDF\)](#) – Information on preventive services in RHCs including HCPCS coding, same day billing, and waivers of co-insurance and deductibles (Updated on 08/10/2016).
- [SE1606 \(PDF\)](#) - Guidance on the Physician Quality Reporting System (PQRS) 2014 Reporting Year and 2016 Payment Adjustment for Rural Health Clinics (RHCs), Federally Qualified Health Centers (FQHCs), and Critical Access Hospitals (CAHs)
- [Chapter 29-\(T14\) -- Independent Rural Health Clinic and Freestanding Federally Qualified Health Center cost Report Form CMS 222-92 \(Instructions\) \(ZIP\)](#)

### Conditions for Coverage/Participation

- [Conditions for Coverage \(CfCs\) & Conditions of Participations \(CoPs\)](#)
- CfC and CoP: [Rural Health Clinic/Federally Qualified Health Center](#)

### Enrollment/Certification

- [Quality, Safety & Oversight - General Information](#)
- [Policy & Memos to States and Regions](#)
- [Form CMS-1561A](#) : Health Insurance Benefit Agreement - Rural Health Clinic
- [Form CMS 29](#) : Request to Establish Eligibility to Participate in HI for Aged/Disabled to Provide Rural Health Clinic Services

### CMS Manuals & Transmittals

- [Manuals](#)
- [Transmittals](#)
- [State Medicaid Manual](#) Paper-Based Manual

### Frequently Asked Questions

- [CY 2022 Physicians Fee Schedule Final Rule Frequently Asked Questions \(FAQs\) \(PDF\)](#)
- [COVID-19 Frequently Asked Questions \(FAQs\) for Rural Health Clinics \(RHCs\) and Federally Qualified Health Centers \(FQHCs\) \(PDF\)](#)
- [Virtual Communication Services in RHCs and FQHCs Frequently Asked Questions \(PDF\)](#)

### Contacts

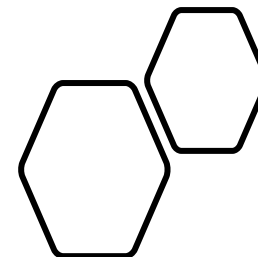
- [CMS Regional Office Rural Health Coordinators \(PDF\)](#) - Updated July 2021
- [Medicare Certified Rural Health Clinics](#)
- [CMS Regional Survey and Certification Contacts \(PDF\)](#)
- [CMS Regional Offices](#) and [HHS Regions - Map \(PDF\)](#)
- [Coordination of Benefits Information](#)

### Coverage

- [Medicare Coverage - General Information](#)
- [Medicare Coverage Database](#)
- [Medicare NCD Manual](#)

### Educational Resources

- [RHC Fact Sheet](#)
- Effective April 1, 2016, RHCs are required to report a HCPCS code for each service furnished along with an appropriate revenue code. For claims with dates of service on or after April 1, 2016, RHCs should follow the reporting requirements for modifier CG found in MLN Matters Article [SE1611 \(PDF\)](#) . For additional information, see [RHC Reporting Requirements FAQs \(PDF\)](#).
- [MM10175 \(PDF\)](#) - Care Coordination Services and Payment for Rural Health Clinics (RHCs) and Federally-Qualified Health Centers (FQHCs)



- Medicare Claims Processing Manual: [Chapter 9 - Rural Health Clinics/Federally Qualified Health Centers \(PDF\)](#)
- Medicare Benefit Policy Internet Only Manual: [Chapter 13 - Rural Health Clinic \(RHC\) and Federally Qualified Health Center \(FQHC\) Services](#) - See [MM11019 \(PDF\)](#)
- [RHC Preventive Services Chart \(PDF\)](#) – Information on preventive services in RHCs including HCPCS coding, same day billing, and waivers of co-insurance and deductibles (Updated on 08/10/2016).



# QCOR



## Tool

Basic Search  
CLIA Laboratory Lookup

## Accrediting Organization Performance

Accredited Hospitals with Recent Substantial Deficiencies  
Reports of Hospice Complaint Surveys

## Providers & Suppliers

### Multi-Provider Reports

Ambulatory Surgical Centers (ASCs)  
CLIA Laboratories  
Community Mental Health Centers (CMHCs)  
Comprehensive Outpatient Rehab Facilities (CORFs)  
Dialysis Facilities (ESRDs)  
Federally Qualified Health Centers (FQHCs)  
Home Health Agencies  
Hospices  
Hospitals  
Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/IID)  
Nursing Homes  
Organ Procurement Organizations (OPO)

- OPO Public Performance Report
- OPO Public Performance Report User Guide

Outpatient Physical Therapy/Speech Pathology (OPT)  
Portable X-ray Suppliers  
Psychiatric Residential Treatment Facilities (PRTFs)  
Rural Health Clinics (RHCs)

## Welcome to S&C's Quality, Certification and Oversight Reports (QCOR)

### What's New on QCOR?

#### New Features

An additional survey type has been added to QCOR for the survey and deficiency reports. These surveys are referred to as *Infection Control* for nursing ho

A downloadable Code of Federal Regulations deficiency tags guide is available in the Resources tab.

Also, users can now view information related to transplant programs under the Hospitals link on QCOR. There is additional information on transplant progr

#### Home Health Agencies (HHA), Ambulatory Surgical Centers (ASC), and Hospices Information

Due to system migrations, HHA provider and survey information is only complete and accurate through May 19, 2021. ASC provider and survey information about specific enforcement actions related to HHAs, ASCs, and hospices remain available by request, under the Freedom of Information Act. CMS is workin

#### Attention QCOR users

If you require assistance using the QCOR application, please contact the QCOR Help Desk. For email requests, please use [qcorhelp@innosoft.com](mailto:qcorhelp@innosoft.com).

[Accessibility Information](#), [Privacy & Security](#)

<https://qcor.cms.gov/main.jsp>

## **Search**

---

### **Provider Reports**

---

**Active Provider and Supplier Counts**  
**New Provider and Supplier Counts**  
**Terminated Provider Counts**

### **Survey Reports**

---

**Overdue Recertification Surveys**  
**Survey Activity Report**

### **Deficiency Reports**

---

**Deficiency Count**  
**Average Number of Deficiencies**  
**Citation Frequency**

# Average Number of Deficiencies Report

## Selection Criteria

Provider and Supplier Type(s): Rural Health Clinics  
 Display Uncorrected Deficiencies Only: No

Year Type:  Year:  Quarter:  [View All States](#)

## Average Number of Deficiencies Report

Region	Average Number of Deficiencies by Survey													
	Standard Surveys				Complaint Surveys				Special Surveys				All Surveys (Standard/Complaint/Special)	
	Standard	COP	Average	# of Surveys	Standard	COP	Average	# of Surveys	Standard	COP	Average	# of Surveys	Average	# of Surveys
<a href="#">(I) Boston</a>	0.3	0.0	0.3	3	0.5	0.0	0.5	2	N/A	N/A	N/A	N/A	0.4	5
<a href="#">(II) New York</a>	0.1	0.0	0.1	18	N/A	N/A	N/A	N/A	1.0	0.0	1.0	1	0.1	19
<a href="#">(III) Philadelphia</a>	1.8	0.4	2.2	42	N/A	N/A	N/A	N/A	4.8	0.5	5.3	6	2.6	48
<a href="#">(IV) Atlanta</a>	0.7	0.1	0.8	218	N/A	N/A	N/A	N/A	1.0	0.0	1.0	42	0.8	260
<a href="#">Alabama</a>	1.0	0.0	1.0	17	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1.0	17
<a href="#">HEALTH PARTNERS OF NEW SITE</a>	2.0	0.0	2.0	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2.0	1
<a href="#">LAKESIDE PRIMARY CARE</a>	4.0	0.0	4.0	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4.0	1
<a href="#">THE WHIT FAMILY CLINIC - FITZ-GERALD</a>	3.0	0.0	3.0	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	3.0	1
<a href="#">UNITED DOCTORS FAMILY MEDICAL CENTER - SNEAD</a>	2.0	0.0	2.0	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	2.0	1
<a href="#">VALLEY MEDICAL CLINIC LLC</a>	6.0	0.0	6.0	1	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	6.0	1
<a href="#">Florida</a>	0.2	0.0	0.2	13	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.2	13
<a href="#">Georgia</a>	1.0	0.3	1.3	20	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1.3	20
<a href="#">Kentucky</a>	0.0	0.0	0.0	41	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.0	41
<a href="#">Mississippi</a>	0.2	0.0	0.2	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.2	36
<a href="#">North Carolina</a>	1.3	0.1	1.4	28	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	1.4	28
<a href="#">South Carolina</a>	2.1	0.1	2.3	34	N/A	N/A	N/A	N/A	1.8	0.0	1.8	22	2.1	56
<a href="#">Tennessee</a>	0.1	0.0	0.2	29	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	0.2	29
<a href="#">(V) Chicago</a>	1.0	0.1	1.1	138	N/A	N/A	N/A	N/A	2.4	0.2	2.7	43	1.5	181
<a href="#">(VI) Dallas</a>	0.3	0.0	0.3	182	N/A	N/A	N/A	N/A	0.5	0.0	0.5	11	0.3	193
<a href="#">(VII) Kansas City</a>	1.0	0.0	1.0	181	0.5	0.0	0.5	2	0.7	0.0	0.7	78	0.9	261
<a href="#">(VIII) Denver</a>	0.5	0.2	0.7	32	N/A	N/A	N/A	N/A	0.4	0.0	0.4	9	0.6	41
<a href="#">(IX) San Francisco</a>	0.2	0.0	0.2	45	0.1	0.0	0.1	9	N/A	N/A	N/A	N/A	0.1	54
<a href="#">(X) Seattle</a>	1.5	0.3	1.8	29	1.0	0.0	1.0	1	3.8	0.7	4.5	11	2.5	41
<b>National Total</b>	<b>0.8</b>	<b>0.1</b>	<b>0.8</b>	<b>888</b>	<b>0.3</b>	<b>0.0</b>	<b>0.3</b>	<b>14</b>	<b>1.4</b>	<b>0.1</b>	<b>1.5</b>	<b>201</b>	<b>1.0</b>	<b>1,103</b>

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# CMS Guidance on Rural Billing (43 pages)



## Rural Providers & Suppliers Billing



# RHC Information Pages 24 to 28

## Rural Health Clinic (RHC)

### Medically Necessary Services

Service	Billing Information	Patient Cost Sharing	Manual
<p>Advance Care Planning Physician, Physician Assistant (PA), Nurse Practitioner (NP), Certified Nurse-Midwife (CNM), Clinical Psychologist (CP), and Clinical Social Worker (CSW) Provided Office Visits</p> <p>Services and Supplies (including Part B-Covered Drugs) Provided Incident to Physician, PA, NP, CNM, or CP Services</p> <p>Transitional Care Management</p> <p>Visiting Nurse Services Provided to Homebound Patients in Home Health Shortage Areas</p>	<p>Bill medically necessary, face-to-face (1-on-1) medical, mental, and qualified preventive health visits to your A/B MAC (A) when services take place at:</p> <ul style="list-style-type: none"> <li>• RHC.</li> <li>• Patient's residence (including an assisted living facility).</li> <li>• Medicare-covered Part A skilled nursing facility.</li> <li>• Scene of an accident.</li> </ul> <p>Only bill your MAC for professional services.</p> <p>Your MAC pays you through the RHC All-Inclusive Rate (AIR).</p> <p>Encounters with more than 1 RHC practitioner on the same day, regardless of the length or complexity of the visit or multiple encounters with the same RHC practitioner, count as a single visit, <b>except</b> when the patient has:</p> <ul style="list-style-type: none"> <li>• Illness or injury requiring additional diagnosis or treatment after first encounter.</li> <li>• Qualified medical and mental health visit on the same day.</li> <li>• An Initial Preventive Physical Examination (IPPE) and a separate medical or mental health visit on the same day.</li> </ul>	<p><u>Deductible, copayment, and coinsurance applies.</u></p>	<p><u>Medicare Benefit Policy Manual Chapter 13</u></p> <p><u>Medicare Claims Processing Manual Chapter 9</u></p>
<p>Chronic Care Management (CCM), General Behavioral Health Integration (BHI) Services, and Psychiatric Collaborative Care Model (CoCM) Services</p>	<p>Bill your RHC claim using HCPCS code G0511 for CCM or general BHI services or G0512 for psychiatric CoCM services, alone or with other payable A/B MAC (A) services.</p>	<p><u>Copayment and coinsurance applies.</u></p>	<p><u>Medicare Benefit Policy Manual Chapter 13</u></p> <p><u>Medicare Claims Processing Manual Chapter 9</u></p>

## Rural Health Clinic (RHC)

### Preventive Services (cont.)

Service	Billing Information	Patient Cost Sharing	Manual
Flu and Pneumococcal Shots	Your cost reports include the shot costs and their administration; your MAC bases the payment on cost.	Deductible, copayment, and coinsurance waived.	<a href="#">Medicare Benefit Policy Manual Chapter 13</a> <a href="#">Medicare Claims Processing Manual Chapter 9</a> <a href="#">Medicare Claims Processing Manual Chapter 18</a>
Hepatitis B Shots	<p>You get no additional MAC payment for these shots; the AIR payment includes the costs.</p> <p>Bill your MAC for shots and their administration as separate line items if the visit is a qualifying visit.</p>	<a href="#">Deductible, copayment, and coinsurance applies.</a>	<a href="#">Medicare Benefit Policy Manual Chapter 13</a> <a href="#">Medicare Claims Processing Manual Chapter 9</a> <a href="#">Medicare Claims Processing Manual Chapter 18</a>
Initial Preventive Physical Examination (IPPE) Ultrasound Abdominal Aortic Aneurysm (AAA) Screening	<p>You may bill an IPPE provided service visit.</p> <p>If you provide an IPPE on the same day as another billable medical visit, you can file 2 visits.</p> <p>Practitioners and facilities providing the technical component service separately bill A/B MAC (A) (provider-based RHCs) or A/B MAC (B) (independent RHCs) using practitioners' or facilities' ID number and non-RHC POS codes.</p>	<p>IPPEs and AAA screenings deductibles, copayments, and coinsurance waived.</p> <p>Electrocardiogram (ECG) Part B <a href="#">deductible, copayment, and coinsurance applies.</a></p>	<a href="#">Medicare Benefit Policy Manual Chapter 13</a> <a href="#">Medicare Claims Processing Manual Chapter 9</a> <a href="#">Medicare Claims Processing Manual Chapter 18</a>
Medical Nutrition Therapy (MNT)	The AIR payment covers these stand-alone billable visits. Don't separately bill them.	Deductible, copayment, and coinsurance waived.	<a href="#">Medicare Benefit Policy Manual Chapter 13</a> <a href="#">Medicare Claims Processing Manual Chapter 18</a>

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<a href="#">R11095CP</a>	2021-10-29	Implementation of the GV Modifier for Rural Health Clinics (RHCs) and Federally Qualified Health...	2022-01-03	12357	MM12357	2021-10-29
<a href="#">R11029CP</a>	2021-09-29	Implementation of the GV Modifier for Rural Health Clinics (RHCs) and Federally Qualified Health...	2022-01-03	12357	MM12357	2021-09-30
<a href="#">R10907CP</a>	2021-08-10	Implementation of the GV Modifier for Rural Health Clinics (RHCs) and Federally Qualified Health...	2022-01-03	12357	MM12357	2021-08-11
<a href="#">R200SOMA</a>	2020-02-21	Revisions to the State Operations Manual (SOM) Appendix A - Hospitals, Appendix AA – Psychiatric...	2020-02-21	N/A		
<a href="#">R194SOMA</a>	2019-10-25	Revisions to State Operations Manual (SOM) Appendix G, Guidance for Surveyors: Rural Health Clinics	2019-10-25	N/A		
<a href="#">R2118OTN</a>	2018-08-10	Communication Technology Based Services and Payment for Rural Health Clinics (RHCs) and Federally...	2019-01-07	10843	MM10843	2019-01-23
<a href="#">R177SOMA</a>	2018-01-26	Revisions to State Operations Manual (SOM) Appendix G, Guidance for Surveyors: Rural Health Clinics	2018-01-26	N/A		
<a href="#">R1899OTN</a>	2017-08-11	Care Coordination Services and Payment for Rural Health Clinics (RHCs) and Federally-Qualified...	2018-01-02	10175	MM10175	2017-11-09
<a href="#">R3627CP</a>	2016-10-14	Announcement of Payment Rate Increases for Rural Health Clinics (RHCs) for Calendar Year (CY) 2017	2017-01-03	9829	MM9829	2016-11-15



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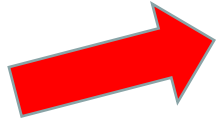
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## RHC Billing Guide

Requirement	Description
<p><b>RHC Provider Number Ranges</b></p> <p><a href="#">CMS Internet Only Manual (IOM), Publication 100-02, Medicare Benefit Policy Manual, Chapter 13, Section 10.1</a> <a href="#">↗</a></p>	<p>Third - Sixth digits:</p> <ul style="list-style-type: none"> <li>• 3400-3499</li> <li>• 3800-3974</li> <li>• 3975-3999</li> <li>• 8500-8999</li> </ul> <p>A provider-based CMS Certification Number (CCN) is not an indication that the RHC has a provider-based determination for purposes of an exception to the payment limit</p>
<p><b>RHC Bill Type</b></p> <p><a href="#">CMS IOM, Publication 100-04, Medicare Claims Processing Manual, Chapter 9, Section 50</a> <a href="#">↗</a></p>	<ul style="list-style-type: none"> <li>• 0711 - Admit to discharge</li> <li>• 0717 - Adjustment</li> <li>• 0718 - Cancel</li> <li>• 0710 - No payment</li> </ul>
<p><b>Billable Visit</b></p> <p><a href="#">CMS IOM, Publication 100-04, Medicare Claims Processing Manual, Chapter 9, Section 100</a> <a href="#">↗</a></p> <p><a href="#">CMS IOM, Publication 100-02, Medicare Benefit Policy Manual, Chapter 13, Section 110.1</a> <a href="#">↗</a></p>	<p>Face-to-face encounter between the patient and a physician, physician assistance (PA), nurse practitioner (NP), certified nurse midwife (CNM), clinical psychologist (CP), clinical social worker (CSW) or in limited situation a visiting nurse (VN) during which a RHC service is rendered.</p> <p>RHCs can bill for a face-to-face, medically necessary visit furnished by a dentist, podiatrist, optometrist, or chiropractor if the service furnished is on the list of qualifying visits for the RHC and all other staffing requirements are met. All services furnished must be within the state scope of practice for the practitioner and all HCPCS codes must reflect the actual services that were furnished.</p>
<p><b>RHC Practitioners and Staffing</b></p> <p><a href="#">CMS IOM, Publication 100-02, Medicare Benefit Policy Manual, Chapter 13, Section 10.1 and 30.1</a> <a href="#">↗</a></p>	<ul style="list-style-type: none"> <li>• Physicians</li> <li>• NP</li> <li>• PA</li> <li>• CNM</li> <li>• CP</li> <li>• CSW</li> <li>• Register professional nurse (RN) - homebound services</li> <li>• Licensed professional nurse (LPN) - homebound services</li> </ul> <p>NP, PA or CNM must work in the clinic at least 50 percent of the time the RHC is open. One practitioner must be present in the RHC and available at all times to furnish patient care.</p>

# Medicare Administrative Contractor



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Topics / Facilities and Organizations / Rural Health Clinics (RHCs)

## Facilities and Organizations

- Critical Access Hospitals (CAHs)
- Federally Qualified Health Centers (FQHCs)
- Frequently Asked Questions
- Hospitals
- Long Term Care Hospitals (LTCHs)
- ORF-CORF-OPT
- Organ Procurement Organizations
- Religious Non-Medical Health Care Institution
- Renal Dialysis Facilities (RDFs)
- Rural Health Clinics (RHCs)**
- Skilled Nursing Facilities (SNFs)

## Rural Health Clinics (RHCs)

Access CMS-level guidance for rural health clinics (RHCs) through the following links:

- [CMS RHC web page](#)
- [CMS Medicare Learning Network RHC Fact Sheet](#) (PDF, 805 KB)
- CMS Medicare Claims Processing Manual (Pub. 100-04), Chapter 9: [RHCs](#) (PDF, 241 KB)
- [CMS Benefit Policy Manual \(Pub. 100-02\), chapter 13](#) (PDF, 662 KB)

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6/28/2021	<b>New Editing Established for Federally Qualified Health Center and Rural Health Clinics</b> <i>Published: 6/28/2021</i>
4/8/2021	<b>COVID-19: RHC and FQHC Lump Sum Payments</b> <i>Published: 4/8/2021</i>
3/27/2021	<b>COVID-19: RHC and FQHC Lump Sum Payments</b> <i>Published: 3/27/2021</i>
7/21/2020	<b>RHC Productivity Standard Exceptions</b> <i>Published: 7/21/2020</i>
3/25/2020	<b>Rural Health Clinic (RHC) Overview Module</b> <i>Published: 3/25/2020</i>
	<b>Rural Health Clinics (RHC) Billing Venipuncture with Incorrect Revenue Codes</b> <i>Published: 3/25/2020</i>
	<b>Rural Health Clinics (RHCs) Reporting Requirements</b> <i>Published: 3/25/2020</i>
	<b>Rural Health Clinics (RHCs) Reporting Requirements - Frequently Asked Questions (FAQs)</b> <i>Published: 3/25/2020</i>

Last Updated: 01/01/2020

<https://palmettogba.com/palmetto/jja.nsf/DID/BDZP763383>

# RHC OVERVIEW

This interactive tool provides an overview of Rural Health Clinics (RHCs). [Select this link](#) for RHC background information and select the links below for billing information on each service.

## SERVICES

[Radiology & Diagnostics](#) | [Telehealth](#) | [Clinical Laboratory Tests](#) | [Supplies & Drugs](#)

## PREVENTIVE

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[https://www.palmettogba.com/internet/eLearn2.nsf/RHC\\_Overview/story\\_html5.html](https://www.palmettogba.com/internet/eLearn2.nsf/RHC_Overview/story_html5.html)



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